

# PSLO Performance Report MOA 2018-19

## by Program with SLO

The purpose of this report is to present the number and percent of assessment scores at each mastery level for each program or institution learning outcome for a given term(s) or assessment cycle(s) for a given department, program, or course group. You can also choose to show this information by course.

**Department:** Allied Health  
**Program:** Medical Office Assistant: Administrative AA  
**Courses:** All Courses for Selected Programs  
**Terms:** Spring 2019, Winter 2019, Fall 2018

**SLOs:** Program PSLOs  
**Date:** 03-09-2021

### Academic Division 2 » Allied Health

**PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	27	75.00%	6	16.67%	0	0.00%	3	8.33%

**PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Winter 2019	15	50.00%	4	13.33%	5	16.67%	6	20.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	21	41.18%	11	21.57%	7	13.73%	12	23.53%

**PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for Program: Academic Division 2 » Allied Health**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Winter 2019	42	63.64%	10	15.15%	5	7.58%	9	13.64%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by PSLO for Program: Academic Division 2 » Allied Health**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	27	75.00%	6	16.67%	0	0.00%	3	8.33%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	21	41.18%	11	21.57%	7	13.73%	12	23.53%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Academic Division 2 » Business**

**PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2018	7	53.85%	3	23.08%	3	23.08%	0	0.00%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	54	87.10%	3	4.84%	5	8.06%	0	0.00%

**PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2018	103	60.23%	35	20.47%	21	12.28%	12	7.02%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	150	68.18%	35	15.91%	23	10.45%	12	5.45%

**PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	13	92.86%	0	0.00%	1	7.14%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	13	92.86%	0	0.00%	1	7.14%	0	0.00%

**Overall by Term for Program: Academic Division 2 » Business**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2018	110	59.78%	38	20.65%	24	13.04%	12	6.52%
Winter 2019	107	95.54%	0	0.00%	5	4.46%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by PSLO for Program: Academic Division 2 » Business**

Complete Understanding	Strong Understanding	Moderate Understanding	Little to No Understanding
------------------------	----------------------	------------------------	----------------------------

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	54	87.10%	3	4.84%	5	8.06%	0	0.00%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	150	68.18%	35	15.91%	23	10.45%	12	5.45%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	13	92.86%	0	0.00%	1	7.14%	0	0.00%

**Academic Division 1 » Speech**

**PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%
Overall	39	21.43%	49	26.92%	94	51.65%	0	0.00%

**PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for Program: Academic Division 1 » Speech**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%

**Overall by PSLO for Program: Academic Division 1 » Speech**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	39	21.43%	49	26.92%	94	51.65%	0	0.00%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%