Lake Tahoe CC PSLO Performance Report MOA 2018-19_Course

by Program with SLO

The purpose of this report is to present the number and percent of assessment scores at each mastery level for each program or institution learning outcome for a given term(s) or assessment cycle(s) for a given department, program, or course group. You can also choose to show this information by course.

Department: Allied Health

Program: Medical Office Assistant: Administrative AA

SLOs: Program PSLOs Date: 03-09-2021

Courses: All Courses for Selected Programs

Terms: Spring 2019, Winter 2019, Fall 2018

Academic Division 2 » Allied Health

PSLO: Demonstrate effective use of advanced medical terminology.

Course: HEA149 - Introduction to Medical Ethics and Law

	Complete Understanding		Strong Und	Strong Understanding		Moderate Understanding		Inderstanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA235 - Introduction to Administrative Medical Assisting

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA236 - Basic Principles of Medical Coding

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA237 - Medical Insurance Billing

[Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete L	Inderstanding	Strong Un	derstanding	Moderate L	Inderstanding	Little to No	Understanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Course: M	OA240 - Mee	dical Terminol	ogy, Part 2					
	Complete L	Inderstanding	Strong Un	derstanding	Moderate L	Inderstanding	Little to No	Understanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Overall by	Term for PS	LO: Demonstr	ate effective	use of advanc	ed medical te	rminology.		
Overall by	Term for PS	SLO: Demonstr	ate effective	use of advanc	ed medical te	rminology.		
_	Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Ur	nderstanding	Little to No l	Inderstanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall by		PSLO: Demon		e use of adva		terminology.	Little to No I	Jnderstanding
Introduction to ledical Ethics and Law	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Introduction to Administrative Medical Assisting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Basic Principles of Medical Coding	0	0.00%	0	0.00%	0	0.00%	0	0.00%
ledical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Ferminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part	27	75.00%	6	16.67%	0	0.00%	3	8.33%

Course: MOA238 - Medical Terminology, Part 1

PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties. Course: HEA149 - Introduction to Medical Ethics and Law

[Complete Understanding		Strong Und	Strong Understanding		Moderate Understanding		Inderstanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

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Lake Tahoe CC

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding				
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%			
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
Overall	6	28.57%	7	33.33%	2	9.52%	6	28.57%			

Course: MOA235 - Introduction to Administrative Medical Assisting

Course: MOA236 - Basic Principles of Medical Coding

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	15	50.00%	4	13.33%	5	16.67%	6	20.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	15	50.00%	4	13.33%	5	16.67%	6	20.00%

Course: MOA237 - Medical Insurance Billing

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA238 - Medical Terminology, Part 1

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA240 - Medical Terminology, Part 2

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Winter 2019	15	50.00%	4	13.33%	5	16.67%	6	20.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Medical Ethics and Law		0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Ur	derstanding	Little to No U	Jnderstanding
Introduction to Administrative Medical Assisting	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Basic Principles of Medical Coding	15	50.00%	4	13.33%	5	16.67%	6	20.00%
Medical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 2	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

Course: HEA149 - Introduction to Medical Ethics and Law

	Complete Ur	nderstanding	Strong Understanding		Moderate Un	derstanding	Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA235 - Introduction to Administrative Medical Assisting

	Complete Ur	nderstanding	Strong Understanding		Moderate Un	derstanding	Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA236 - Basic Principles of Medical Coding

	Complete Ur	nderstanding	Strong Understanding		Moderate Un	derstanding	Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA237 - Medical Insurance Billing

	Complete Ur	derstanding	Strong Understanding		Moderate Un	derstanding	Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete L	Inderstanding	Strong U	nderstanding	Moderate	Jnderstanding	Little to No	o Understanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Course: M	OA240 - Me	dical Terminol	ogy, Part 2					
_	Complete L	Inderstanding	Strong U	nderstanding	Moderate	Inderstanding	Little to No	o Understanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
	oper reimbu			v in common m		nce billing and		edures to
	Complete O	luerstanuing	Strong on			-		-
Eall 2019	0	0.00%	0	0.000/				
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019 Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019 Spring 2019 Overall by	0	0.00% 0.00% PSLO: Demon	0	0.00%	0	0.00%	0	0.00%
Winter 2019 Spring 2019 Overall by	0 0 Course for	0.00% 0.00% PSLO: Demon	0 0 strate accura	0.00%	0 0 medical insu	0.00%	0 0 nd coding pr	0.00%
Winter 2019 Spring 2019 Overall by	0 0 Course for	0.00% 0.00% PSLO: Demon rsement.	0 0 strate accura	0.00% 0.00% cy in common	0 0 medical insu	0.00% 0.00%	0 0 nd coding pr	0.00% 0.00% ocedures to
Winter 2019 Spring 2019 Overall by ensure pro	0 0 Course for oper reimbur Complete Un	0.00% 0.00% PSLO: Demon rsement. nderstanding	0 0 strate accura Strong Un	0.00% 0.00% cy in common derstanding	0 0 medical insu Moderate U	0.00% 0.00% rance billing a	0 0 nd coding pr Little to No	0.00% 0.00% ocedures to Understanding
Winter 2019 Spring 2019 Overall by ensure pro- Introduction to ledical Ethics and Law Introduction to Administrative	0 0 Course for oper reimbut Complete Ut	0.00% 0.00% PSLO: Demon rsement. nderstanding 0.00%	0 0 strate accura Strong Un 0	0.00% 0.00% cy in common derstanding 0.00%	0 0 medical insu Moderate U 0	0.00% 0.00% rance billing a nderstanding 0.00%	0 0 nd coding pr Little to No 0	0.00% 0.00% ocedures to Understanding 0.00%
Winter 2019 Spring 2019 Overall by ensure pro- Introduction to ledical Ethics and Law Introduction to Administrative Medical Assisting sasic Principles of Medical Coding	0 0 Course for oper reimbur Complete Ur 0 0	0.00% 0.00% PSLO: Demon rsement. nderstanding 0.00% 0.00%	0 0 strate accura Strong Une 0 0	0.00% 0.00% cy in common derstanding 0.00% 0.00%	0 0 medical insu Moderate U 0 0	0.00% 0.00% mance billing a nderstanding 0.00% 0.00%	0 0 nd coding pr Little to No 0	0.00% 0.00% ocedures to Understanding 0.00%
Winter 2019 Spring 2019 Overall by ensure pro- Introduction to ledical Ethics and Law Introduction to Administrative Medical Assisting Basic Principles of Medical Coding Medical Insurance	0 0 Course for oper reimbur Complete Un 0 0 0	0.00% 0.00% PSLO: Demon rsement. nderstanding 0.00% 0.00%	0 0 strate accura Strong Un 0 0 0	0.00% 0.00% cy in common derstanding 0.00% 0.00%	0 0 medical insu Moderate U 0 0	0.00% 0.00% rance billing a nderstanding 0.00% 0.00%	0 0 nd coding pr Little to No 0 0	0.00% 0.00% ocedures to Understanding 0.00% 0.00%

Course: MOA238 - Medical Terminology, Part 1

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Winter 2019	42	63.64%	10	15.15%	5	7.58%	9	13.64%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by PSLO for Program: Academic Division 2 » Allied Health

Complete Understanding	Strong Understanding	Moderate Understanding	Little to No Understanding
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[Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Un	derstanding	Little to No U	Jnderstanding
Demonstrate effective use of advanced medical terminology.	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	21	41.18%	11	21.57%	7	13.73%	12	23.53%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Academic Division 2 » Business

PSLO: Demonstrate effective use of advanced medical terminology.

Course: BSN102 - Business Information Processing and Systems

	Complete Ur	nderstanding	Strong Understanding		Moderate Un	derstanding	Little to No Understanding	
Fall 2018	7	53.85%	3	23.08%	3	23.08%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	7	53.85%	3	23.08%	3	23.08%	0	0.00%

Course: BSN104 - Business Communication

	Complete Ur	nderstanding	Strong Understanding		Moderate Un	derstanding	Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	47	95.92%	0	0.00%	2	4.08%	0	0.00%

Course: BSN152A - Fundamentals of Bookkeeping I

	Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Demonstrate effective use of advanced medical terminology.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	7	53.85%	3	23.08%	3	23.08%	0	0.00%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete U	nderstanding	Strong Und	derstanding	Moderate Ur	nderstanding	Little to No	Understanding
Business Information Processing and Systems	7	53.85%	3	23.08%	3	23.08%	0	0.00%
Business Communication	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Fundamentals of Bookkeeping I	0	0.00%	0	0.00%	0	0.00%	0	0.00%
<u> </u>					<u></u>			
O: Identify, ev. forming admin Course: E	istrative cler					tration and de	monstrate co	ompetency in
	Complete	Understanding	Strong Ur	nderstanding	Moderate L	Inderstanding	Little to N	o Understanding
Fall 2018	21	53.85%	9	23.08%	9	23.08%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	21	53.85%	9	23.08%	9	23.08%	0	0.00%
Course: E	3SN104 - Bus	siness Commu	nication					
	Complete	Understanding	Strong Ur	nderstanding	Moderate I	Inderstanding	Little to N	o Understanding
Fall 2018		0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	-	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019		0.00%	0	0.00%	0	0.00%	0	0.00%
Overall		95.92%	0	0.00%	2	4.08%	0	0.00%
Course: E		undamentals o Understanding		g I nderstanding	Moderate L	Inderstanding	Little to N	o Understanding
Fall 2018	•	62.12%	26	19.70%	12	9.09%	12	9.09%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	82	62.12%	26	19.70%	12	9.09%	12	9.09%
		SLO: Identify, o				les of medical	office admin	istration and
Γ		nderstanding	-	derstanding		nderstanding	Little to No	Understanding
Fall 2018	103	60.23%	35	20.47%	21	12.28%	12	7.02%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
		PSLO: Identify				iples of medic	al office adm	inistration and
	Complete U	nderstanding	Strong Und	derstanding	Moderate Ur	nderstanding	Little to No	Understanding
demonstr	•	1				23.08%	0	0.00%
	21	53.85%	9	23.08%	9	23.06%	0	0.0070

Eundoment-I	Complete U	nderstanding	Strong Und	derstanding	woderate U	nderstanding	Little to No	Understanding
Fundamentals of Bookkeeping I	82	62.12%	26	19.70%	12	9.09%	12	9.09%
LO: Demonstra	te accuracy	in common me	dical insuran	ce billing and	coding proce	edures to ensu	re proper rein	nbursement.
Course: B	SN102 - Bus	siness Informat	tion Processi	ng and Syster	ns			
	•	Understanding	-	nderstanding		Understanding		Understandin
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Course: B	3SN104 - Bus	siness Commu	nication					
	Complete	Understanding	Strong Ur	nderstanding	Moderate	Understanding	Little to No	Understandin
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	13	92.86%	0	0.00%	1	7.14%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	13	92.86%	0	0.00%	1	7.14%	0	0.00%
Course: B	3SN152A - Fi	undamentals of	f Bookkeepin	g l				
	Complete	Understanding	Strong Ur	nderstanding	Moderate	Understanding	Little to No	Understandin
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
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Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019 Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019 Overall Overall by	0 / Term for Ps oper reimbu	0.00% SLO: Demonstr rsement.	o rate accuracy	0.00%	0 nedical insura	0.00%	0 I coding proc	0.00%
Spring 2019 Overall Overall by ensure pr	0 / Term for PS oper reimbu Complete U	0.00%	0 Tate accuracy Strong Und	0.00%	0 nedical insura Moderate U	0.00%	0 I coding proc Little to No	0.00% edures to Understanding
Spring 2019 Overall Overall by ensure pr Fall 2018	0 / Term for P oper reimbu Complete U 0	0.00%	0 rate accuracy Strong Und 0	0.00%	0 nedical insura Moderate U 0	0.00%	0 d coding proc Little to No 0	0.00% edures to Understanding 0.00%
Spring 2019 Overall Overall by ensure pr Fall 2018 Winter 2019	0 / Term for Ps oper reimbu Complete U 0 13	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86%	0 rate accuracy Strong Und 0 0	0.00%	0 nedical insura Moderate U 0 1	0.00%	d coding proc	0.00%
Spring 2019 Overall Overall by ensure pr Fall 2018	0 / Term for P oper reimbu Complete U 0	0.00%	0 rate accuracy Strong Und 0	0.00%	0 nedical insura Moderate U 0	0.00%	0 d coding proc Little to No 0	0.00% edures to Understanding 0.00%
Spring 2019 Overall Overall Spring 2019 Overall by Overall by	0 / Term for Ps oper reimbu Complete U 0 13 0	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00% PSLO: Demonst	0 rate accuracy Strong Und 0 0 0	0.00%	0 nedical insura Moderate U 0 1 0	0.00%	Coding proc	0.00%
Spring 2019 Overall Overall Spring 2019 Overall by Overall by	0 / Term for PS oper reimbut Complete U 0 13 0 / Course for oper reimbut	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00% PSLO: Demonst	o rate accuracy Strong Und 0 0 0 0 strate accura	0.00%	0 medical insura Moderate U 0 1 0 medical insu	0.00%	Little to No 0 0 0 0	0.00% edures to Understanding 0.00% 0.00% 0.00%
Spring 2019 Overall Overall Spring 2019 Overall by Overall by	0 / Term for PS oper reimbut Complete U 0 13 0 / Course for oper reimbut	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00% PSLO: Demonstr rsement.	o rate accuracy Strong Und 0 0 0 0 strate accura	0.00% in common n derstanding 0.00% 0.00% 0.00% cy in common	0 medical insura Moderate U 0 1 0 medical insu	0.00%	Little to No 0 0 0 0	0.00%
Spring 2019 Overall by ensure pr Fall 2018 Winter 2019 Spring 2019 Overall by ensure pr Business Information Processing and	0 / Term for Ps oper reimbu Complete U 0 13 0 / Course for oper reimbu Complete U	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00% PSLO: Demonstreement. nderstanding	0 Tate accuracy Strong Und 0 0 0 Strate accura Strong Und	0.00% in common n derstanding 0.00% 0.00% 0.00% cy in common	0 medical insura Moderate U 0 1 0 medical insu Moderate U	0.00%	d coding proc Little to No 0 0 0 nd coding pro Little to No	0.00% edures to Understanding 0.00% 0.00% 0.00% ocedures to Understanding
Spring 2019 Overall Overall by ensure pr Fall 2018 Winter 2019 Spring 2019 Overall by ensure pr Business Information Processing and Systems Business	0 / Term for P oper reimbu 0 13 0 / Course for oper reimbu Complete U 0 0	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00% PSLO: Demonstr rsement. nderstanding 0.00%	0 rate accuracy Strong Und 0 0 0 strate accura Strong Und 0 0	0.00% in common n derstanding 0.00% 0.00% 0.00% cy in common derstanding 0.00%	0 medical insura 0 1 0 medical insu Moderate U 0	0.00%	Coding proc Little to No 0 0 0 0 0 0 0 Little to No 0	0.00% edures to Understanding 0.00% 0.00% ocedures to Understanding 0.00%
Spring 2019 Overall Overall by ensure pr Fall 2018 Winter 2019 Spring 2019 Overall by ensure pr Business Information Processing and Systems Business Communication Fundamentals of	0 / Term for Psoper reimbu Complete U 0 13 0 / Course for oper reimbu Complete U 0 13 0 13 0	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00% PSLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00%	0 rate accuracy Strong Und 0	0.00% in common n lerstanding 0.00% 0.00% 0.00% cy in common lerstanding 0.00% 0.00% 0.00% 0.00%	0 medical insura Moderate U 0 1 0 medical insu Moderate U 0 1 1	0.00%	d coding proc Little to No 0 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	0.00% edures to Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
Spring 2019 Overall Overall by ensure pr Fall 2018 Winter 2019 Spring 2019 Overall by ensure pr Business Information Processing and Systems Business Communication Fundamentals of Bookkeeping I	0 / Term for PS oper reimbu Complete U 0 13 0 / Course for oper reimbu Complete U 0 13 0 13 0 pr Program:	0.00% SLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00% PSLO: Demonstr rsement. nderstanding 0.00% 92.86% 0.00%	0 rate accuracy Strong Und 0 <td>0.00% in common n lerstanding 0.00% 0.00% 0.00% cy in common lerstanding 0.00% 0.00% 0.00% 0.00%</td> <td>0 medical insura Moderate U 0 1 0 medical insu Moderate U 0 1 0 1 0</td> <td>0.00%</td> <td>d coding proc Little to No 0 0 0 0 0 0 Little to No 0 0 0 0</td> <td>0.00% edures to Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%</td>	0.00% in common n lerstanding 0.00% 0.00% 0.00% cy in common lerstanding 0.00% 0.00% 0.00% 0.00%	0 medical insura Moderate U 0 1 0 medical insu Moderate U 0 1 0 1 0	0.00%	d coding proc Little to No 0 0 0 0 0 0 Little to No 0 0 0 0	0.00% edures to Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%

_	oompiete o	nderstanding	Strong Un	derstanding	Moderate U	inderstanding	Little to No	onderstanding
Winter 2019	107	95.54%	0	0.00%	5	4.46%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
verall by PSLO fo	-				Madaada			1
	Complete U	nderstanding	Strong Un	derstanding	Moderate U	Inderstanding	Little to No	Understanding
Demonstrate effective use of advanced medical terminology.	54	87.10%	3	4.84%	5	8.06%	0	0.00%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	150	68.18%	35	15.91%	23	10.45%	12	5.45%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper	13	92.86%	0	0.00%	1	7.14%	0	0.00%
ademic Divis								
ademic Divis	te effective u			rminology.				
ademic Divis	te effective u PE102 - Inte	use of advance rcultural Comr	nunications		Moderate	Understanding	Little to No	Understandin
ademic Divis SLO: Demonstrat Course: S	te effective i PE102 - Inte Complete i	use of advance rcultural Comr Understanding	nunications Strong U	nderstanding	+	Understanding	-	
ademic Divis	te effective u PE102 - Inte	use of advance rcultural Comr	nunications		Moderate 0 0	Understanding 0.00% 0.00%	Little to No 0	D Understanding 0.00% 0.00%
ademic Divis SLO: Demonstra Course: S Fall 2018	te effective u PE102 - Inte Complete U 0	use of advance prcultural Comr Understanding 0.00%	nunications Strong U 0	nderstanding 0.00%	0	0.00%	0	0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019	te effective of PE102 - Inte Complete of 0	Understanding	Nunications Strong U 0 0	nderstanding 0.00% 0.00%	0	0.00%	0 0	0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall	te effective i PE102 - Inte Complete I 0 0 0 0 0	Understanding 0.00% 0.00% 0.00%	Strong U 0 0 0 0 0	nderstanding 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall	te effective u PE102 - Inte Complete 0 0 0 0 0 PE104 - Spe	use of advance prcultural Comm 0.00% 0.00% 0.00% 0.00% eech Communic	NUNICATIONS	nderstanding 0.00% 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S	te effective i PE102 - Inte O O O O PE104 - Spe Complete I	Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% eech Communic	NUNICATIONS	nderstanding 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0 0 Little to No	0.00% 0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018	te effective i PE102 - Inte 0 0 0 0 PE104 - Spe <u>Complete</u> 1 0	Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	NUNICATIONS Strong U 0 0 0 0 0 0 Cation Strong U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	nderstanding 0.00% 0.00% 0.00% 0.00% nderstanding 0.00%	0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 Little to No 0	0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018 Winter 2019	te effective (PE102 - Inte Complete (0 0 0 0 0 0 0 0 0 0 0 0 0	Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	Strong U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	nderstanding 0.00% 0.00% 0.00% 0.00% nderstanding 0.00% 0.00%	0 0 0 0 0 0 Moderate 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 Little to No 0 0	0.00% 0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018	te effective i PE102 - Inte 0 0 0 0 PE104 - Spe <u>Complete</u> 1 0	Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	NUNICATIONS Strong U 0 0 0 0 0 0 Cation Strong U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	nderstanding 0.00% 0.00% 0.00% 0.00% nderstanding 0.00%	0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 Little to No 0	0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018 Winter 2019 Spring 2019	te effective i PE102 - Inte Complete i 0 0 0 0 0 0 0 0 0 0 0 0 0	Use of advance orcultural Comm Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	Strong U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 Little to No 0 0 0	0.00% 0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018 Winter 2019 Spring 2019 Overall	te effective i PE102 - Inte 0 0 0 0 0 PE104 - Spe <u>Complete 1</u> 0 0 0 0 0	Use of advance orcultural Comm Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	Strong U 0	nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 Little to No 0 0 0	0.00% 0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018 Winter 2019 Spring 2019 Overall	te effective i PE102 - Inte 0 0 0 0 0 0 0 0 0 0 0 0 0	Use of advance crcultural Comr Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	Strong U O O O O O O O O O O O O O O O O O O O	nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018 Winter 2019 Spring 2019 Overall	te effective i PE102 - Inte 0 0 0 0 0 0 0 0 0 0 0 0 0	Use of advance understanding 0.00%	Strong U O O O O O O O O O O O O O O O O O O O	nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%
ademic Divis SLO: Demonstrat Course: S Fall 2018 Winter 2019 Spring 2019 Overall Course: S Fall 2018 Winter 2019 Spring 2019 Overall Overall	te effective u PE102 - Inte 0 0 0 0 0 PE104 - Spe Complete U 0 0 0 0 0 0 0 0 0	Understanding O.00%	A strong U O O O O Cation Strong U O O Cation	nderstanding 0.00%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% erminology.	0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%

	Complete U	nderstanding	Strong Und	derstanding	Moderate U	nderstanding	Little to No l	Jnderstanding
Intercultural Communications	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Speech Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%
LO: Identify, ev rforming admin Course: S	istrative cler			es of medical	office adminis	stration and de	monstrate co	mpetency in
	Complete Understanding		Strong Ur	nderstanding	Moderate	Understanding	Little to No	Understandin
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	33	68.75%	13	27.08%	2	4.17%	0	0.00%
	•	Jnderstanding		nderstanding		Understanding	-	Understandin
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%
Overall	6	4.48%	36	26.87%	92	68.66%	0	0.00%
		SLO: Identify, end				les of medical	office adminis	stration and
	Complete U	nderstanding	Strong Und	derstanding	Moderate U	nderstanding	Little to No l	Understanding
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%
	ate compete	ncy in perform	ing administr	rative clerical	duties.	ciples of medic		
Interestiture	Complete U	nderstanding	Strong Und	derstanding	woderate U	nderstanding	Little to No l	Jnderstanding
Intercultural Communications	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Speech Communication	6	4.48%	36	26.87%	92	68.66%	0	0.00%

Course: SF	PE102 - Inter	cultural Comm	unications					
	Complete U	Inderstanding	Strong Und	lerstanding	Moderate Ur	nderstanding	Little to No U	Jnderstanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

Course: SPE104 - Speech Communication

	Complete Ur	nderstanding	Strong Und	Strong Understanding		Moderate Understanding		Jnderstanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Und	Strong Understanding		Moderate Understanding		Jnderstanding
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Und	lerstanding	Moderate Understanding Litt		Little to No U	Inderstanding
Intercultural Communications	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Speech Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for Program: Academic Division 1 » Speech

	Complete Understanding		Strong Und	Strong Understanding		Moderate Understanding		Inderstanding
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%

Overall by PSLO for Program: Academic Division 1 » Speech

	Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Ur	derstanding	Little to No U	Inderstanding
Demonstrate effective use of advanced medical terminology.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	39	21.43%	49	26.92%	94	51.65%	0	0.00%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%