Lake Tahoe CC

PSLO Performance Report MOA 2018-19_Course

by Program with SLO

The purpose of this report is to present the number and percent of assessment scores at each mastery level for each program or institution learning outcome for a given term(s) or assessment cycle(s) for a given department, program, or course group. You can also choose to show this information by course.

Department: Allied Health

Program: Medical Office Assistant: Administrative AA

Courses: All Courses for Selected Programs

Terms: Spring 2019, Winter 2019, Fall 2018

SLOs: Program PSLOs

Date: 03-09-2021

Academic Division 2 » Allied Health

PSLO: Demonstrate effective use of advanced medical terminology.

Course: HEA149 - Introduction to Medical Ethics and Law

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA235 - Introduction to Administrative Medical Assisting

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA236 - Basic Principles of Medical Coding

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA237 - Medical Insurance Billing

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA238 - Medical Terminology, Part 1

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA240 - Medical Terminology, Part 2

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	27	75.00%	6	16.67%	0	0.00%	3	8.33%

Overall by Term for PSLO: Demonstrate effective use of advanced medical terminology.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Demonstrate effective use of advanced medical terminology.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Medical Ethics and Law	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Introduction to Administrative Medical Assisting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Basic Principles of Medical Coding	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 2	27	75.00%	6	16.67%	0	0.00%	3	8.33%

PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.
Course: HEA149 - Introduction to Medical Ethics and Law

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA235 - Introduction to Administrative Medical Assisting

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	6	28.57%	7	33.33%	2	9.52%	6	28.57%

Course: MOA236 - Basic Principles of Medical Coding

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	15	50.00%	4	13.33%	5	16.67%	6	20.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	15	50.00%	4	13.33%	5	16.67%	6	20.00%

Course: MOA237 - Medical Insurance Billing

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA238 - Medical Terminology, Part 1

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA240 - Medical Terminology, Part 2

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Winter 2019	15	50.00%	4	13.33%	5	16.67%	6	20.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Medical Ethics and Law	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Administrative Medical Assisting	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Basic Principles of Medical Coding	15	50.00%	4	13.33%	5	16.67%	6	20.00%
Medical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 2	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

Course: HEA149 - Introduction to Medical Ethics and Law

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA235 - Introduction to Administrative Medical Assisting

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA236 - Basic Principles of Medical Coding

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA237 - Medical Insurance Billing

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA238 - Medical Terminology, Part 1

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: MOA240 - Medical Terminology, Part 2

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Medical Ethics and Law	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Introduction to Administrative Medical Assisting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Basic Principles of Medical Coding	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 2	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for Program: Academic Division 2 » Allied Health

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	6	28.57%	7	33.33%	2	9.52%	6	28.57%
Winter 2019	42	63.64%	10	15.15%	5	7.58%	9	13.64%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by PSLO for Program: Academic Division 2 » Allied Health

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	27	75.00%	6	16.67%	0	0.00%	3	8.33%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	21	41.18%	11	21.57%	7	13.73%	12	23.53%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Academic Division 2 » Business

PSLO: Demonstrate effective use of advanced medical terminology.

Course: BSN102 - Business Information Processing and Systems

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	7	53.85%	3	23.08%	3	23.08%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	7	53.85%	3	23.08%	3	23.08%	0	0.00%

Course: BSN104 - Business Communication

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	47	95.92%	0	0.00%	2	4.08%	0	0.00%

Course: BSN152A - Fundamentals of Bookkeeping I

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Demonstrate effective use of advanced medical terminology.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	7	53.85%	3	23.08%	3	23.08%	0	0.00%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Demonstrate effective use of advanced medical terminology.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Business Information Processing and Systems	7	53.85%	3	23.08%	3	23.08%	0	0.00%
Business Communication	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Fundamentals of Bookkeeping I	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

Course: BSN102 - Business Information Processing and Systems

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	21	53.85%	9	23.08%	9	23.08%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	21	53.85%	9	23.08%	9	23.08%	0	0.00%

Course: BSN104 - Business Communication

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	47	95.92%	0	0.00%	2	4.08%	0	0.00%

Course: BSN152A - Fundamentals of Bookkeeping I

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	82	62.12%	26	19.70%	12	9.09%	12	9.09%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	82	62.12%	26	19.70%	12	9.09%	12	9.09%

Overall by Term for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	103	60.23%	35	20.47%	21	12.28%	12	7.02%
Winter 2019	47	95.92%	0	0.00%	2	4.08%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Business Information Processing and Systems	21	53.85%	9	23.08%	9	23.08%	0	0.00%
Business Communication	47	95.92%	0	0.00%	2	4.08%	0	0.00%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fundamentals of Bookkeeping I	82	62.12%	26	19.70%	12	9.09%	12	9.09%

PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

Course: BSN102 - Business Information Processing and Systems

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: BSN104 - Business Communication

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	13	92.86%	0	0.00%	1	7.14%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	13	92.86%	0	0.00%	1	7.14%	0	0.00%

Course: BSN152A - Fundamentals of Bookkeeping I

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	13	92.86%	0	0.00%	1	7.14%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Business Information Processing and Systems	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Business Communication	13	92.86%	0	0.00%	1	7.14%	0	0.00%
Fundamentals of Bookkeeping I	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for Program: Academic Division 2 » Business

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	110	59.78%	38	20.65%	24	13.04%	12	6.52%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Winter 2019	107	95.54%	0	0.00%	5	4.46%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by PSLO for Program: Academic Division 2 » Business

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	54	87.10%	3	4.84%	5	8.06%	0	0.00%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	150	68.18%	35	15.91%	23	10.45%	12	5.45%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	13	92.86%	0	0.00%	1	7.14%	0	0.00%

Academic Division 1 » Speech

PSLO: Demonstrate effective use of advanced medical terminology.

Course: SPE102 - Intercultural Communications

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: SPE104 - Speech Communication

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Demonstrate effective use of advanced medical terminology.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Demonstrate effective use of advanced medical terminology.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Intercultural Communications	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Speech Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

Course: SPE102 - Intercultural Communications

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	33	68.75%	13	27.08%	2	4.17%	0	0.00%

Course: SPE104 - Speech Communication

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%
Overall	6	4.48%	36	26.87%	92	68.66%	0	0.00%

Overall by Term for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%

Overall by Course for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Intercultural Communications	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Speech Communication	6	4.48%	36	26.87%	92	68.66%	0	0.00%

PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

Course: SPE102 - Intercultural Communications

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Course: SPE104 - Speech Communication

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Course for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Intercultural Communications	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Speech Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for Program: Academic Division 1 » Speech

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2018	33	68.75%	13	27.08%	2	4.17%	0	0.00%
Winter 2019	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2019	6	4.48%	36	26.87%	92	68.66%	0	0.00%

Overall by PSLO for Program: Academic Division 1 » Speech

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	39	21.43%	49	26.92%	94	51.65%	0	0.00%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%