

# PSLO Performance Report MOA 2017-18

## by Program with SLO

The purpose of this report is to present the number and percent of assessment scores at each mastery level for each program or institution learning outcome for a given term(s) or assessment cycle(s) for a given department, program, or course group. You can also choose to show this information by course.

**Department:** Allied Health  
**Program:** Medical Office Assistant: Administrative AA  
**Courses:** All Courses for Selected Programs  
**Terms:** Spring 2018, Winter 2018, Fall 2017

**SLOs:** Program PSLOs  
**Date:** 03-09-2021

### Academic Division 2 » Allied Health

**PSLO: Demonstrate effective use of advanced medical terminology.**

**Course: HEA149 - Introduction to Medical Ethics and Law**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA235 - Introduction to Administrative Medical Assisting**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA236 - Basic Principles of Medical Coding**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA237 - Medical Insurance Billing**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA238 - Medical Terminology, Part 1**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA240 - Medical Terminology, Part 2**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Medical Ethics and Law	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Introduction to Administrative Medical Assisting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Basic Principles of Medical Coding	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 2	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

**Course: HEA149 - Introduction to Medical Ethics and Law**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA235 - Introduction to Administrative Medical Assisting**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA236 - Basic Principles of Medical Coding**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA237 - Medical Insurance Billing**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA238 - Medical Terminology, Part 1**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA240 - Medical Terminology, Part 2**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Medical Ethics and Law	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Administrative Medical Assisting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Basic Principles of Medical Coding	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 2	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

**Course: HEA149 - Introduction to Medical Ethics and Law**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA235 - Introduction to Administrative Medical Assisting**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA236 - Basic Principles of Medical Coding**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA237 - Medical Insurance Billing**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA238 - Medical Terminology, Part 1**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: MOA240 - Medical Terminology, Part 2**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Introduction to Medical Ethics and Law	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Introduction to Administrative Medical Assisting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Basic Principles of Medical Coding	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Insurance Billing	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 1	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Medical Terminology, Part 2	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for Program: Academic Division 2 » Allied Health**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by PSLO for Program: Academic Division 2 » Allied Health**

Complete Understanding	Strong Understanding	Moderate Understanding	Little to No Understanding
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	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Academic Division 2 » Business**

**PSLO: Demonstrate effective use of advanced medical terminology.**

**Course: BSN102 - Business Information Processing and Systems**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: BSN104 - Business Communication**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: BSN152A - Fundamentals of Bookkeeping I**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Business Information Processing and Systems	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Business Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fundamentals of Bookkeeping I	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

**Course: BSN102 - Business Information Processing and Systems**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: BSN104 - Business Communication**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: BSN152A - Fundamentals of Bookkeeping I**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Business Information Processing and Systems	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Business Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Fundamentals of Bookkeeping I	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

**Course: BSN102 - Business Information Processing and Systems**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: BSN104 - Business Communication**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: BSN152A - Fundamentals of Bookkeeping I**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Business Information Processing and Systems	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Business Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fundamentals of Bookkeeping I	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for Program: Academic Division 2 » Business**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%



	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by PSLO for Program: Academic Division 2 » Business**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Academic Division 1 » Speech**

**PSLO: Demonstrate effective use of advanced medical terminology.**

**Course: SPE102 - Intercultural Communications**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: SPE104 - Speech Communication**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Demonstrate effective use of advanced medical terminology.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Intercultural Communications	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Speech Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

**Course: SPE102 - Intercultural Communications**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: SPE104 - Speech Communication**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Intercultural Communications	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Speech Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

**Course: SPE102 - Intercultural Communications**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Course: SPE104 - Speech Communication**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Course for PSLO: Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Intercultural Communications	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Speech Communication	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by Term for Program: Academic Division 1 » Speech**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2017	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2018	0	0.00%	0	0.00%	0	0.00%	0	0.00%

**Overall by PSLO for Program: Academic Division 1 » Speech**

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate effective use of advanced medical terminology.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Identify, evaluate, and appropriately apply principles of medical office administration and demonstrate competency in performing administrative clerical duties.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Demonstrate accuracy in common medical insurance billing and coding procedures to ensure proper reimbursement.	0	0.00%	0	0.00%	0	0.00%	0	0.00%