Lake Tahoe CC PSLO Performance Report Hosp Mgt AST 2020-2021_Overall

by Program with SLO

The purpose of this report is to present the number and percent of assessment scores at each mastery level for each program or institution learning outcome for a given term(s) or assessment cycle(s) for a given department, program, or course group. You can also choose to show this information by course.

SLOs: Program PSLOs

Date: 04-30-2022

Department: Hospitality Management

Courses: All Courses for Selected Programs

Terms: Spring 2021, Winter 2021, Fall 2020

Academic Division 2 » Business

PSLO: Demonstrate effective management practices in hospitality operations (hotel, food and beverage, gaming, summer and winter resorts, meetings, events).

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Analyze financial, marketing, and operational results and outcomes for hospitality operations.

	Complete Ur	nderstanding	Strong Und	Strong Understanding		Moderate Understanding		Inderstanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Manage and make informed business decisions within the hospitality industry.

	Complete Understanding		Strong Und	Strong Understanding		Moderate Understanding		Inderstanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Identify career goals in the hospitality industry and effective strategies for achieving them.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Program: Hospitality Management AS-T

	Complete Ur	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
LO: Demonstrat	e an understa	anding of the	varying respo	onsibility level	s across diffe	ring hospitalit	y operations.	
	Complete Ur	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
LO: Design a su lustry.	stainable and	l equitable co	mponent that	focuses on e	nvironmental	issues and so	cial justice in	the hospital
	Complete Ur	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
								I lo derete o dio
_	Complete Ur	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021 Spring 2021	0 0 0	0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021 Spring 2021 Overall	0 0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%
Winter 2021 Spring 2021 Overall	0 0 0 0	0.00% 0.00% 0.00% 0.00% cademic Divis	0 0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00%
Winter 2021 Spring 2021 Overall	0 0 0 0 r Program: A	0.00% 0.00% 0.00% 0.00% cademic Divis	0 0 0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00% 0.00%	0 0 0	0.00% 0.00% 0.00% 0.00%
Winter 2021 Spring 2021 Overall	0 0 0 0 r Program: Ad	0.00% 0.00% 0.00% 0.00% Cademic Divis	0 0 0 0 sion 2 » Busin Strong Und	0.00% 0.00% 0.00% 0.00% ess erstanding	0 0 0 0 Moderate Un	0.00% 0.00% 0.00% 0.00%	0 0 0 0 Little to No U	0.00% 0.00% 0.00%
Winter 2021 Spring 2021 Overall erall by Term for Fall 2020	0 0 0 0 r Program: Ad Complete Und	0.00% 0.00% 0.00% Cademic Divis	0 0 0 0 sion 2 » Busin Strong Und 0	0.00% 0.00% 0.00% 0.00% ess erstanding 0.00%	0 0 0 0 0 Moderate Un 0	0.00% 0.00% 0.00% 0.00% derstanding 0.00%	0 0 0 0 Little to No U 0	0.00% 0.00% 0.00%
Winter 2021 Spring 2021 Overall erall by Term for Fall 2020 Winter 2021	0 0 0 0 0 r Program: A Complete Uno 0 0 0 0	0.00% 0.00% 0.00% cademic Divis derstanding 0.00% 0.00% 0.00% cademic Divi	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% ess erstanding 0.00% 0.00% 0.00%	0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% derstanding 0.00% 0.00%	0 0 0 0 0 0 0 0	0.00% 0.00% 0.00%
Winter 2021 Spring 2021 Overall erall by Term for Fall 2020 Winter 2021 Spring 2021	0 0 0 0 0 0 Complete Uno 0 0 0	0.00% 0.00% 0.00% cademic Divis derstanding 0.00% 0.00% 0.00% cademic Divi	0 0 0 0 0 0 sion 2 » Busin Strong Und 0 0 0	0.00% 0.00% 0.00% 0.00% ess erstanding 0.00% 0.00% 0.00%	0 0 0 0 0 Moderate Un 0 0	0.00% 0.00% 0.00% 0.00% derstanding 0.00% 0.00%	0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00%

PSLO: Identify major ongoing trends in customer behavior and service in the hospitality industry.

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[Complete U	nderstanding	Strong Und	lerstanding	Moderate Ur	derstanding	Little to No I	Understanding
Analyze financial, marketing, and operational results and outcomes for hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Manage and make informed business decisions within the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify career goals in the hospitality industry and effective strategies for achieving them.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify major ongoing trends in customer behavior and service in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Demonstrate an understanding of the varying responsibility levels across differing hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Design a sustainable and equitable component that focuses on environmental issues and social justice in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Work as a team member to achieve common goals/objectives	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Academic Division 2 » Culinary Arts

PSLO: Demonstrate effective management practices in hospitality operations (hotel, food and beverage, gaming, summer and winter resorts, meetings, events).

[Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete U	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
: Manage and	make inform	ned business	decisions wit	hin the hospit	ality industry.			
Γ	Complete U	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
: Identify care		he hospitality	•	effective strat	-	eving them.	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
	8	0.0070	-	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0					
Fall 2020	Complete U	0.00% 0.00% rends in custo nderstanding 0.00%	Strong Un	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate U	0.00% ty industry. nderstanding 0.00%	0 Little to No 0	0.00%
Overall	0 or ongoing t Complete U	0.00% rends in custo nderstanding	0 mer behavior Strong Un	0.00% and service i derstanding	0 n the hospitali Moderate U	0.00% ty industry.	0 Little to No	0.00%
Overall Fall 2020 Winter 2021 Spring 2021 Overall	0 or ongoing to Complete U 0 0 0 0 0 0 e an underst	0.00% rends in custo nderstanding 0.00% 0.00% 0.00%	0 mer behavior Strong Un 0 0 0 0 varying respo	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00%	0 n the hospitali 0 0 0 0 0 s across differ	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00%	0 Little to No 0 0 0 v operations.	0.00% Understanding 0.00% 0.00% 0.00%
Overall Fall 2020 Winter 2021 Spring 2021 Overall	0 or ongoing to Complete U 0 0 0 0 0 0 e an underst	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the	0 mer behavior Strong Un 0 0 0 0 varying respo	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% 0.00% nsibility level	0 n the hospitali 0 0 0 0 0 s across differ	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00% ing hospitality	0 Little to No 0 0 0 v operations.	0.00% Understanding 0.00% 0.00% 0.00%
Fall 2020 Winter 2021 Spring 2021 Overall	0 or ongoing to Complete U 0 0 0 0 0 e an underst Complete U	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the nderstanding	0 mer behavior Strong Un 0 0 0 0 varying respo	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% 0.00% nsibility level derstanding	0 n the hospitali 0 0 0 0 0 s across differ Moderate U	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00% ing hospitality	0 Little to No 0 0 0 v operations.	0.00% Understanding 0.00% 0.00% 0.00% 0.00% Understanding
Overall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Fall 2020	0 or ongoing to Complete U 0 0 0 0 0 e an underst Complete U 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% anding of the nderstanding 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 n the hospitali 0 0 0 0 0 0 s across differ Moderate Un 0	0.00% ty industry. derstanding 0.00% 0.00% 0.00% ing hospitality derstanding 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0	0.00% Understanding 0.00% 0.00% 0.00% Understanding 0.00%
Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021	0 or ongoing to 0 0 0 0 e an underst Complete U 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the nderstanding 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 varying respo Strong Un 0 0	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 n the hospitali 0 0 0 0 0 s across differ Moderate Ur 0 0	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00% ing hospitality derstanding 0.00% 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% Understanding 0.00% 0.00% 0.00%
Fall 2020 Winter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021 Spring 2021 Spring 2021 Overall	0 or ongoing to 0 0 0 0 0 e an underst Complete U 0 0 0 0 0 0 0 0 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 n the hospitali Moderate Uni 0	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00% ing hospitality derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% ssues and soc	0 Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitali
Fall 2020 Vinter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021 Spring 2021 Spring 2021 Overall Coverall	0 or ongoing to 0 0 0 0 0 e an underst Complete U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the v nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% d equitable con nderstanding	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Uni 0	0.00% ty industry. derstanding 0.00% 0.0	0 Little to No 0 0 0 0 0 v operations. Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitalit Understanding
Coverall Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Coverall Spring 2021 Spring 2021 Spring 2021 Spring 2021 Coverall Spring 2021 Coverall Spring 2021 Coverall	0 or ongoing to 0 0 0 0 0 e an underst Complete U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Uni 0	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitalit Understanding 0.00%
Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Coverall	0 or ongoing to 0 0 0 0 0 e an underst Complete U 0 0 0 stainable and Complete U 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% d equitable con nderstanding 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Un 0	0.00% ty industry. nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% ssues and som	0 Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitali Understanding 0.00% 0.00% 0.00% 0.00%
Coverall Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Spring 2021 Spring 2021 Spring 2021 Spring 2021 Spring 2021 Coverall Spring 2021 Spring 2021 Coverall	0 or ongoing to 0 0 0 0 0 e an underst Complete U 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Uni 0	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitalit Understanding 0.00%

PSLO: Analyze financial, marketing, and operational results and outcomes for hospitality operatio

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	Complete U	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
verall by Term fo	r Program: A	cademic Divis	sion 2 » Culin	ary Arts					
- Г	Complete Un			lerstanding	Moderate Ur	derstanding	Little to No l	Inderstanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
verall by PSLO fo	or Program: A		sion 2 » Culir Strong Unc	-	Moderate Ur	derstanding	Little to No l	Jnderstanding	
Demonstrate effective management practices in hospitality operations (hotel, ood and beverage, gaming, summer and winter resorts, meetings, events).	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Analyze financial, marketing, and operational results and outcomes for hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Manage and make informed business lecisions within the nospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Identify career goals in the hospitality industry and effective strategies for achieving them.	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Identify major ongoing trends in customer behavior	0	0.00%	0	0.00%	0	0.00%	0	0.00%	

PSLO: Work as a team member to achieve common goals/objectives

	Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Ur	derstanding	Little to No l	Jnderstanding
Demonstrate an understanding of the varying responsibility levels across differing hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Design a sustainable and equitable component that focuses on environmental issues and social justice in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Work as a team member to achieve common goals/objectives	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Academic Division 2 » Economics

PSLO: Demonstrate effective management practices in hospitality operations (hotel, food and beverage, gaming, summer and winter resorts, meetings, events).

	Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Analyze financial, marketing, and operational results and outcomes for hospitality operations.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Manage and make informed business decisions within the hospitality industry.

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete	Understanding	Strong Un	derstanding	Moderate L	Inderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
: Identify maj	or ongoing	trends in custo	omer behavio	r and service i	n the hospita	lity industry.		
[Complete	Understanding	Strong Un	derstanding	Moderate L	Inderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
): Demonstrat		tanding of the						
	•	Understanding		derstanding	-	Inderstanding		Understandin
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2020	0	Understanding 0.00%	0	0.00%	0	0.00%	0	Understandin 0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
D: Work as a te	eam membe	er to achieve co	ommon goals/	objectives				
	Complete	Understanding	Strong Un	derstanding	Moderate L	Inderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
all by Term for	r Program: A	Academic Divis	sion 2 » Econ	omics				
	Complete U	nderstanding	Strong Und	lerstanding	Moderate Ur	nderstanding	Little to No U	Inderstanding
	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Fall 2020			0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%			0	0.000/	<u> </u>	0.00%
		0.00%	0	0.00%	0	0.00%	0	0.00 /8
Winter 2021 Spring 2021	0	-	0		0	0.00%	0	0.00%
Winter 2021 Spring 2021	0 0 or Program:	0.00%	0 sion 2 » Econ			0.00%		Inderstanding

PSLO: Identify career goals in the hospitality industry and effective strategies for achieving them.

[Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Ur	derstanding	Little to No I	Jnderstanding
Demonstrate effective management practices in hospitality operations (hotel, food and beverage, gaming, summer and winter resorts, meetings, events).	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Analyze financial, marketing, and operational results and outcomes for hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Manage and make informed business decisions within the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify career goals in the hospitality industry and effective strategies for achieving them.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify major ongoing trends in customer behavior and service in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Demonstrate an understanding of the varying responsibility levels across differing hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Design a sustainable and equitable component that focuses on environmental issues and social justice in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Work as a team member to achieve common goals/objectives	0	0.00%	0	0.00%	0	0.00%	0	0.00%

er resorts, mee	etings, even	ts).						
, T	•	, Inderstanding	Strong U	nderstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
O: Analyze fina	•	eting, and oper				· ·		
	•	Inderstanding	-	nderstanding		nderstanding		Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0 I make infor		0 decisions w	0.00%	ality industry.	0.00%	0	0.00%
Overall	0 I make infor	0.00%	0 decisions w	0.00%	ality industry.	0.00%	0	0.00%
Overall	0 I make infor Complete L	0.00% med business o	0 decisions w Strong U	0.00%	0 ality industry.	0.00%	0 Little to No	0.00%
Overall	0 I make infor Complete U 0	0.00% med business of Inderstanding 0.00%	0 decisions w Strong U 0	0.00% thin the hospit nderstanding 0.00%	0 ality industry. Moderate U 0	0.00%	0 Little to No 0	0.00%
Overall O: Manage and Fall 2020 Winter 2021	0 I make infor Complete U 0 0	0.00% med business of Inderstanding 0.00% 0.00%	0 decisions w Strong U 0 0	0.00% thin the hospit nderstanding 0.00% 0.00%	0 ality industry. Moderate U 0 0	0.00% nderstanding 0.00% 0.00%	0 Little to No 0 0	0.00% Understanding 0.00% 0.00%
Overall O: Manage and Fall 2020 Winter 2021 Spring 2021 Overall	0 I make infor Complete U 0 0 0 0 0 eer goals in	0.00% med business o Inderstanding 0.00% 0.00% 0.00%	0 decisions w Strong U 0 0 0 0 0	0.00%	ality industry. Moderate U 0 0 0 0 0 0	0.00% nderstanding 0.00% 0.00% 0.00% 0.00% 0.00%	0 Little to No 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00%
Overall O: Manage and Fall 2020 Winter 2021 Spring 2021 Overall	0 I make infor Complete U 0 0 0 0 0 eer goals in	0.00% med business o Inderstanding 0.00% 0.00% 0.00% 0.00% 0.00% the hospitality	0 decisions w Strong U 0 0 0 0 0	0.00% thin the hospit nderstanding 0.00% 0.00% 0.00% 0.00% d effective strat	ality industry. Moderate U 0 0 0 0 0 0	0.00% nderstanding 0.00% 0.00% 0.00% 0.00% eving them.	0 Little to No 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00%
Overall O: Manage and Fall 2020 Winter 2021 Spring 2021 Overall O: Identify care	0 I make infor Complete L 0 0 0 0 eer goals in Complete L	0.00% med business of Inderstanding 0.00% 0.00% 0.00% 0.00% the hospitality Inderstanding	0 decisions w Strong U 0 0 0 0 industry and Strong U	0.00%	0 ality industry. Moderate U 0	0.00% nderstanding 0.00% 0.00% 0.00% 0.00% eving them. nderstanding	0 Little to No 0 0 0 0 Little to No	0.00% Understanding 0.00% 0.00% 0.00% 0.00% Understanding
Overall O: Manage and Fall 2020 Winter 2021 Spring 2021 Overall Overall Overall	0 I make infor Complete U 0 0 0 0 0 eer goals in Complete U 0	0.00% med business of Inderstanding 0.00% 0.00% 0.00% 0.00% the hospitality Inderstanding 0.00%	0 decisions w 0 0 0 0 0 industry and Strong U 0	0.00% thin the hospit nderstanding 0.00% 0.00% 0.00% d effective strat nderstanding 0.00%	ality industry. Moderate U 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% 0.00% 0.00% 0.00% 0.00% eving them. nderstanding 0.00%	0 Little to No 0 0 0 Little to No 0	0.00% Understanding 0.00% 0.00% 0.00% Understanding 0.00%

er behavior and service in the hospitality industry S ۱g rends

	Complete Ur	nderstanding	Strong Und	Strong Understanding		Moderate Understanding		Inderstanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

[Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Demonstrate an understanding of the varying responsibility levels across differing hospitality operations.

PSLO: Design a sustainable and equitable component that focuses on environmental issues and social justice in the hospitality industry.

	Complete Ur	derstanding	Strong Und	Strong Understanding		Moderate Understanding		Jnderstanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Work as a team member to achieve common goals/objectives

	Complete Ur	nderstanding	Strong Und	Strong Understanding		Moderate Understanding		Inderstanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Overall by Term for Program: Academic Division 2 » Hospitality Management

	Complete Understanding		Strong Und	Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%	
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%	

Overall by PSLO for Program: Academic Division 2 » Hospitality Management

[Complete Un	derstanding	Strong Und	lerstanding	Moderate Un	derstanding	Little to No U	Inderstanding
Demonstrate effective management practices in hospitality operations (hotel, food and beverage, gaming, summer and winter resorts, meetings, events).	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Analyze financial, marketing, and operational results and outcomes for hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%

[Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Ur	nderstanding	Little to No l	Inderstanding
Manage and make informed business decisions within the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify career goals in the hospitality industry and effective strategies for achieving them.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify major ongoing trends in customer behavior and service in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Demonstrate an understanding of the varying responsibility levels across differing hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Design a sustainable and equitable component that focuses on environmental issues and social justice in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Work as a team member to achieve common goals/objectives	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Academic Division 1 » Mathematics

PSLO: Demonstrate effective management practices in hospitality operations (hotel, food and beverage, gaming, summer and winter resorts, meetings, events).

	Complete Ur	nderstanding	Strong Und	lerstanding	Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
: Manage and	make inforr	ned business o	decisions wit	hin the hospit	ality industry.			
Γ	Complete U	nderstanding	Strong Un	derstanding	Moderate U	nderstanding	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
: Identify care		he hospitality	•	effective strat	-	eving them.	Little to No	Understanding
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
1111101 2021	Ū		0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%						
Fall 2020	Complete U	0.00% 0.00% rends in custo nderstanding 0.00%	0 mer behavior Strong Un	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Ui 0	0.00% ty industry. nderstanding 0.00%	0 Little to No 0	0.00%
Overall	0 or ongoing t Complete U	0.00% rends in custo nderstanding	0 mer behavior Strong Un	0.00% and service i derstanding	0 n the hospitali Moderate Un	0.00% ty industry.	0 Little to No	0.00%
Overall Fall 2020 Winter 2021 Spring 2021 Overall	0 or ongoing t Complete U 0 0 0 0 0 e an underst	0.00% rends in custo nderstanding 0.00% 0.00% 0.00%	0 mer behavior Strong Un 0 0 0 0 varying respo	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00%	0 n the hospitali 0 0 0 0 0 s across differ	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00%	0 Little to No 0 0 0 v operations.	0.00% Understanding 0.00% 0.00% 0.00%
Overall Fall 2020 Winter 2021 Spring 2021 Overall	0 or ongoing t Complete U 0 0 0 0 0 e an underst	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the v	0 mer behavior Strong Un 0 0 0 0 varying respo	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% nsibility level	0 n the hospitali 0 0 0 0 0 s across differ	0.00% ty industry. nderstanding 0.00% 0.00% 0.00% 0.00% ing hospitality	0 Little to No 0 0 0 v operations.	0.00% Understanding 0.00% 0.00% 0.00%
Fall 2020 Winter 2021 Spring 2021 Overall	0 or ongoing t Complete U 0 0 0 0 0 e an underst Complete U	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the nderstanding	0 mer behavior Strong Un 0 0 0 0 varying respo	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% nsibility level	0 n the hospitali 0 0 0 0 0 s across differ Moderate U	0.00% ty industry. nderstanding 0.00% 0.00% 0.00% 0.00% ing hospitality	0 Little to No 0 0 0 v operations.	0.00% Understanding 0.00% 0.00% 0.00% 0.00% Understanding
Overall Fall 2020 Vinter 2021 Spring 2021 Overall Coverall Fall 2020	0 or ongoing t Complete U 0 0 0 0 0 e an underst Complete U 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the nderstanding 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% 0.00% nsibility level derstanding 0.00%	0 n the hospitali 0 0 0 0 0 s across differ Moderate Un 0	0.00% ty industry. nderstanding 0.00% 0.00% 0.00% ing hospitality nderstanding 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0	0.00% Understanding 0.00% 0.00% 0.00% Understanding 0.00%
Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021	0 or ongoing t Complete U 0 0 0 0 e an underst Complete U 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the nderstanding 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 varying respo Strong Un 0 0	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% nsibility level derstanding 0.00% 0.00%	0 n the hospitali 0 0 0 0 0 s across differ Moderate Ur 0 0	0.00% ty industry. derstanding 0.00% 0.00% 0.00% ing hospitality derstanding 0.00% 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% Understanding 0.00% 0.00% 0.00%
Fall 2020 Winter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021 Spring 2021 Spring 2021 Overall	0 or ongoing t Complete U 0 0 0 0 e an underst Complete U 0 0 0 0 0 0 0 0 0 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 n the hospitali Moderate Un 0	0.00% ty industry. derstanding 0.00% 0.00% 0.00% 0.00% 0.00% ing hospitality derstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitali
Fall 2020 Vinter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021 Spring 2021 Spring 2021 Overall Coverall	0 or ongoing t Complete U 0 0 0 0 e an underst Complete U 0 0 0 0 0 0 stainable an Complete U	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% anding of the 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% d equitable con nderstanding	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Un 0	0.00% ty industry. Inderstanding 0.00% 0	0 Little to No 0 0 0 0 0 v operations. Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitalit Understanding
Coverall Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Spring 2021 Spring 2021 Spring 2021 Spring 2021 Spring 2021 Coverall Spring 2021 Spring 2021 Coverall	0 or ongoing t Complete U 0 0 0 0 e an underst Complete U 0 0 0 0 stainable an Complete U 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Un 0	0.00% ty industry. derstanding 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitalit Understanding 0.00%
Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Coverall	0 or ongoing t Complete U 0 0 0 0 e an underst Complete U 0 0 stainable an Complete U 0 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% d equitable con nderstanding 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Un 0	0.00% ty industry. nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% ing hospitality nderstanding 0.00% 0.00% 0.00% ssues and sor nderstanding 0.00% 0.00%	0 Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitali Understanding 0.00% 0.00% 0.00% 0.00%
Coverall Coverall Fall 2020 Winter 2021 Spring 2021 Overall Coverall Spring 2021 Spring 2021 Spring 2021 Spring 2021 Spring 2021 Coverall Spring 2021 Spring 2021 Coverall	0 or ongoing t Complete U 0 0 0 0 e an underst Complete U 0 0 0 0 stainable an Complete U 0	0.00% rends in custo nderstanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%	0 mer behavior 0 0 0 0 0 varying respo Strong Un 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% and service i derstanding 0.00%	0 n the hospitali Moderate Un 0	0.00% ty industry. derstanding 0.00%	0 Little to No 0 0 0 0 v operations. Little to No 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0.00% Understanding 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% the hospitalit Understanding 0.00%

PSLO: Analyze financial, marketing, and operational results and outcomes for hospitality onorati

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	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Overall	0	0.00%	0	0.00%	0	0.00%	0	0.00%
L		•	•			•		•
verall by Term fo	r Program: A	cademic Divis	sion 1 » Mathe	ematics				
	Complete Un	derstanding	Strong Und	erstanding	Moderate Understanding		Little to No Understandi	
Fall 2020	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Winter 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Spring 2021	0	0.00%	0	0.00%	0	0.00%	0	0.00%
verall by PSLO fo	or Program: A		sion 1 » Math		Moderate Un	derstanding	Little to No U	Jnderstanding
Demonstrate effective management practices in hospitality operations (hotel, ood and beverage, gaming, summer and winter resorts, meetings, events).	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Analyze financial, marketing, and operational results and outcomes for hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Manage and make nformed business ecisions within the ospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify career goals in the nospitality industry and effective strategies for achieving them.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Identify major ongoing trends in ustomer behavior	0	0.00%	0	0.00%	0	0.00%	0	0.00%

PSLO: Work as a team member to achieve common goals/objectives

	Complete Understanding		Strong Understanding		Moderate Understanding		Little to No Understanding	
Demonstrate an understanding of the varying responsibility levels across differing hospitality operations.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Design a sustainable and equitable component that focuses on environmental issues and social justice in the hospitality industry.	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Work as a team member to achieve common goals/objectives	0	0.00%	0	0.00%	0	0.00%	0	0.00%