

Off Campus Student Housing Update



Dr. Michelle Y. Batista, VPSS
October 24, 2023

Organizational Overview

Vice President of Student Services: Dr. Michelle Batista
& Executive Assistant: Emily Shaw

- Support in student crisis and code of conduct

Director of Equity & Student Wellness: Laura Salinas
& Equity & Student Wellness Program Assistant: Ivan Aquino

- Increased oversight with proactive programming focused on wellness

Housing Coordinator: Ben Bean

- Day to day operations, facilities and collaboration with landlord, room assignments, student conduct, mediation, RA collaboration, expanding community housing options

Resident Assistant: Lilly Knox

- First point of contact for students

Evolving Student Housing

Emily Shaw (EAVPSS) serves as Substitute Housing Coordinator

Revamped role to remove punitive & invasive policies. Offer resources and assistance instead.

February 2022-23

COVID-19 vaccine requirement removed 5/11/23

May 2023

Removal of Summer Quarter FT status requirement if it does not fit student's education plan

June 2023

23-24 Student Housing Orientation sharing LTCC resources, Student Housing Handbook, and community building.

September 2023

February 2023

Ben Bean hired as Housing Coordinator

June 2023

Lilly Knox hired as Resident Assistant

July & August 2023

Arrival of Soccer and Track/Cross Country athletes

Academic Year	Inquiries Received	Applications Denied/Dropped*	Student Move-Ins	Students Who Terminated Agreement Early**
2022-2023	81	34	32 (not including 6 students remained from last year)	17
2023-2024	99	20	23 (not including 9 students remained from last year)	3

Student Housing Application Data

*Denied/Dropped due to: not meeting vaccine requirement (22-23 only), international visa rejection, or found alternate housing

**Terminated agreement early due to: found alternate housing, mental/physical health issue, or student conduct violation/removal from housing.



Demographic Breakdown

	2022-2023	2023-24
Male-identifying students	25	16
Female-identifying students	13	13
White non-Hispanic students	22	13
BIPOC students	16	16
Student athletes (incl. international student athletes)	17	18
International students (incl. for student athletes)	16	6
Age range	17-31 (av. 20)	18-28 (av. 20)
Average GPA	2.9	3.5
Student workers	9	6
Members of LTCC support programs	12	14



Student Athletes in Housing

- 5 cross- country and track student athletes from California & Nevada
- 9 female-identifying soccer players. Majority from northern Nevada
- 5 male-identifying soccer players. All are international students from Europe (England, Wales, and Italy)

2023 Student Housing *Communication*

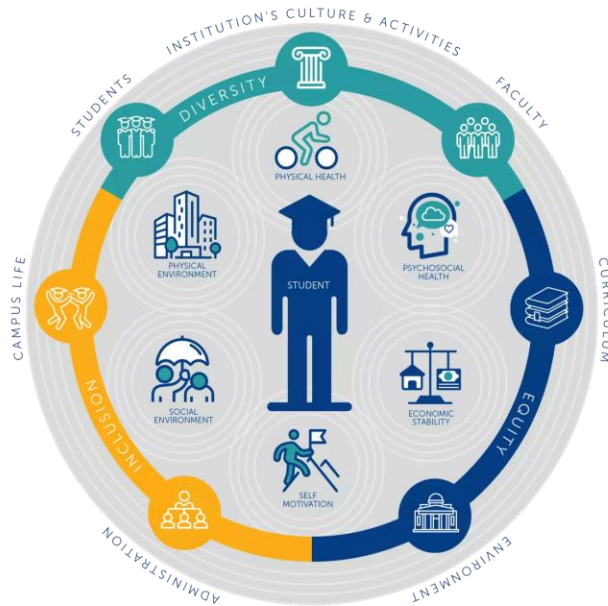
- Housing Coordinator student check in when GPA/units dip or if fees are unpaid to offer resources
 - Weekly report from Institutional Effectiveness
- Streamlined communication to students from both the RA and Housing Coordinator
 - Addressing and resolving behavioral/academic issues and maintenance repairs
 - Coyote Concern utilization for student conduct (6 cases) and maintenance repair reporting (2 cases)
 - Increased awareness and use of TimelyCare
 - Introduction to Nicole Kruczynski, LTCC's Wellness Intern, for in-person appointments on campus

2023 Expanded Collaboration & Support



- Student Orientation: Collaboration between International Student Program, Athletics, Equity, HSI-STEM, Promise, EOPS/CARE/NextUp & CalWORKS
- Closer access to campus: reliable and free transportation to and from campus via LakeLink, especially during winter months
- Reduced Financial Stress: Fiscal working on creating payment plans for students
- Work-Based Learning Credit through Program Coordinator: 40 hours of work= 1 unit credit in order to maintain full time status

Basic Needs Center: Emergency Housing Assistance



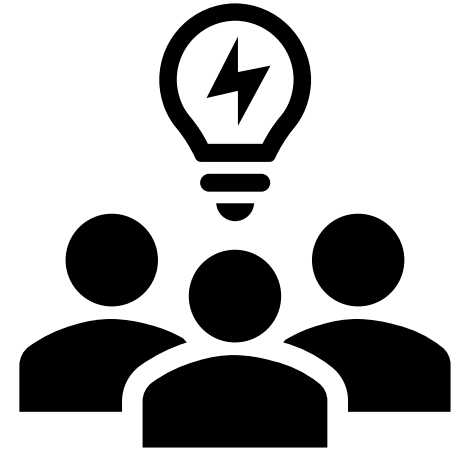
- 2022-23: 46 students served for housing financial assistance, total \$26,704
- 2023-24: 12 students served for housing financial assistance, total \$9,962
- 5 students able to obtain emergency housing at the facility within 24 hours
- Purchased bedding and towels for emergency housing students and international students

Student Housing Challenges



- First time living on their own
 - Roommate issues
 - Cleanliness
 - Proper dumpster use
 - Being bear aware
- Retention rates
 - 45% in 22-23
 - 90% in 23-34
 - Filling spots throughout the academic year
- Facility renovation & management
 - Parking: 7 spaces, 10 students on waitlist
 - Maintenance repairs
 - Snow removal

Future Opportunities



- Adding cleaning areas (laundry room) and increased deep cleaning
- Exploration of parking and transportation solutions
 - Grant Funding
 - Carpooling
- Researching residential management/billing software
 - Compatibility roommate matching
- Continued training for Housing Coordinator and RA including:
 - Mediation
 - De-escalation
 - Trauma-informed practices

Goal Alignment

- 2022-24 Superintendent/President and Board of Trustees Goal 2: “Increase student access through expansion and enhancement of wraparound services, including financial aid, basic needs, housing and overall wellness.”
 - “Evaluate the current off-campus housing strategy and revisit the master lease scheduled to end in June 2024. Further develop programs to support persistence of residents and maximize use of housing.”

