



# Lake Tahoe Community College

## **Non-Instructional Annual Program Review for Financial Aid Completed by Naomi Follett**

You have been identified as the lead individual in your area, responsible for completing the Annual Program Review (APR) for the 2021-22 Academic Year. It is highly recommended that you collaborate with your peers or other departments/offices where appropriate as you complete this process. Additionally, please review the following documents and any budgets or data sets you may have received prior to moving forward. Please contact your supervisor if you believe you have been incorrectly identified.

[LTCC's Vision, Mission, and Beliefs](#)

[Superintendent/President and Board of Trustees 2022-2024 Goals](#)

[Superintendent/President and Board of Trustees 2021-2023 Progress Update](#)

[LTCC's Student Equity Plan 2022-2025](#)

[Educational Master Plan 2018](#)

The Annual Program Review is to be submitted using this web-based form by all departments. If you experience problems with the form or have any other questions, please contact Elizabeth Balint (balint@ltcc.edu or ext. 101) or Mike Bangs (mhbangs@ltcc.edu or ext. 190).

As you complete each question and section, your progress will be saved, allowing you to return to the form and continue without losing your progress if you cannot complete the document in one sitting.

The process is designed to be meaningful and relevant to meeting the needs of your department and program areas. The deadline for submitting this form is Saturday, March 4th. A supervisor approved alternative annual report can be used in place of this survey.

1. Describe how your department supports the vision, mission, and beliefs of Lake Tahoe Community College.

Financial Aid funds can provide additional resources which can purchase tools and time to promote success in academics. We provide students with the resources to fund life-changing opportunities for themselves and their families, and personalized student support to maximize the amount of aid available to each student, and therefore empower students to achieve their educational goals.

2. What are the major strengths of your department?

Our biggest strengths are our Kindness and patience. Second to these are our knowledge of the challenges of this community, and how to best utilize our time and resources to help the LTCC student population.

3. In what ways could your department improve to better meet the needs of the College and support student success?

If we had more permanent staff in our office, we could retain more institutional knowledge and have more time and manpower resources to support more student success.

4. What are the biggest challenges your department may face in making these improvements?

Adding additional permanent classified staff definitely has financial challenges, such as costs of employer contribution to PERS. We also have to factor in additional workspace and technology, and additional supervision duties. I understand the resource challenges.

5. Identify any other questions, comments, suggestions, or concerns you may have.

No Response.

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End