Frequently Asked Questions for Virtual ISSI

General Information

All sessions will be held via live Zoom and pre-recorded videos. There will be NO events or classes held on campus for ISSI 2021.

ISSI Email: <u>issi@ltcc.edu</u> ISSI Phone Number: 530.541.4660 x 522

Where can I find information about the program?

The ISSI website has information about the new format, the classes, self-placement exams, the pre-recorded videos, and the mini-courses. This will give you all the information you need to figure out your level and see the schedule. The link is <u>www.ltcc.edu/issi</u>

Please ask any questions. We want your ISSI experience to be wonderful! It won't be great if you don't understand something. Also, students' questions help us to know how to better prepare and in which areas there is confusion.

How do I register for a class?

The first step is to apply or update your application with OpenCCC, the California Community College system. Here is a link to the ISSI webpages where you will find the link to APPLY or UPDATE your application <u>www.ltcc.edu/issi</u>

After you do this, your application is processed, LTCC is notified and then you will receive an email from LTCC with your username, password, and student ID. You then will be able to go to the main LTCC website to enter Passport to register for the classes. If you decide to register for a class, we will be able to talk you through the process, if necessary.

How can I see the class schedule and/or content?

All sessions will be held via live Zoom and pre-recorded videos. There will be NO events or classes held on campus. The ISSI website is www.ltcc.edu/issi There is information about the new virtual format, the schedule, the classes, and how to apply.

I took a class last year; can I just register for classes now?

To register for classes at LTCC, you must update your application every year with OpenCCC, the California Community College system. Here is a link to the ISSI webpages where you will find the link to update your application www.ltcc.edu/issi

After you do this, your application is processed, LTCC is notified and then you will receive an email from LTCC with your username, password, and student ID. You then will be able to enter Passport to register for the classes.

I am already enrolled in a community college in California. Do I still need to register as a student in the OpenCCCAPPLY of the California Community College system?

Even though you are in the community college system, you still need to become part of the LTCC system. When you create the login for LTCC, our Enrollment Services staff are notified that you want to apply to our college. Your student ID, username, and password will be unique to LTCC.

I registered for a class on May 29. Will I receive confirmation of my enrollment?

There is no confirmation about your enrollment in a class. The last page, after you pay your fees, serves as confirmation that you are enrolled.

Another option is Passport, in there you can click on the WebAdvisor for Students, then click on Academic Records, then click on Enrollment Verification or View My Class Schedule to see if you are registered.

If you are still uncertain, you can call Enrollment Services at 530.541.4660 ext. 211. They can look it up for you. If they do not answer, leave a message and they will call you back.

Do the ISSI courses count as GE credit for college?

The courses of 2.5 quarter units are transferable to the CSUs. At Lake Tahoe Community College these are considered electives. Always check with your school to see if these courses are accepted as we cannot tell you what your college accepts.

Can I drop an ISSI class?

Yes, you can drop before the class starts. If the class has started, please contact Enrollment Services at 530.541.4660 x 211. To drop a class, go into Passport to WebAdvisor and drop the class or call Enrollment Services at 530.541.4660 x 211.

I am a high school student. Can I take ISSI classes?

Students who are registered for grades 9-12 are eligible to attend the institute. On the ISSI webpages, there is a link to the special form for high school students. The website is www.ltcc.edu/issi

The high school form must be signed by a counselor or administrator at the high school student's school. It is extremely important to put in every possibility of courses you might want to take. This is important so you can switch classes if needed. For example, if on the first day, the student realizes that they are in the wrong level, they may switch if there is an

opening. However, in the case of a high school student, if the form does not have the new level listed, they will not be able to register for the new class.

In addition to the special high school admission form, all students must fill out or update an application every year with CCCAPPLY, the California Community College system. The link to APPLY is found on the ISSI webpage.

After you do this and your application is processed and LTCC is notified, you will receive an email from LTCC with your username, password, and student ID. You then will be able to enter Passport to register for the classes.

In the past, a student was required to enroll for a course/level they had not taken before. Is that still the rule?

Yes, the California Community College regulations state that credit classes are not repeatable. You can take any class that you have not previously taken, either at a lower or higher level.

I was a student at ISSI in the past. How can I find out what classes I have taken before?

You can look it up yourself by going to the LTCC website, www.ltcc.edu from there, you sign into Passport.

Once on the Passport site, go to WebAdvisor for Students, Academic Records, and then Transcripts. It will list the courses you took. You can also call Enrollment Services at 530.541.4660 x 211. With proper documentation, they might be able to look up the info or talk you through how to look it up yourself.

What is the registration deadline for all ISSI courses?

You may register for ISSI courses or switch, if there is space in the class, until the end of the first day of classes. For the core classes, that date is Monday, July 26 at 4:30 pm. Again, if the class is full, you will not be able to register.

Can a student enroll in the mini-courses without taking the main courses?

Yes, you may register for only mini-courses and take more than one. Be aware that you will not have access to the breakout videos, only to your mini-course or mini-courses. The registration process for the mini-courses is the same as for any class. You must either apply or update your application through APPLY. This is through OpenCCC of the California Community College system. Here is a link to the ISSI webpages where you will find the link to apply or to update your application. www.ltcc.edu/issi

As this is an online setting, is there a limit on the number of students allowed per class?

Yes, we are limiting class size. Most classes have a limit of 25-27 students.

How many hours per day are the Zoom Classes for the Intensive Spanish Summer Institute classes this summer?

In the first week, for the 2.5-unit class, there are 30 hours of class broken into two parts. The main class will be given the first week, by Zoom daily for four hours daily. There are an additional 8-12 hours of pre-recorded breakout videos that can be watched over 2 weeks. In the second week, you can continue watching your videos and you also have the option of taking up to three mini-courses. Each one is 65 minutes long.

Will there be a list of supplies/books for us to purchase?

Part of your registration includes a \$10 materials fee that includes most, if not all, of your materials. Your course is on live Zoom, but you will access your course and course materials through our online platform, Canvas. Every course has its Canvas shell which will house all of your materials, the Zoom access, and info on accessing breakouts. In the middle of July, we will be mailing out the Student Curriculum Packet, which will also be available in your Canvas shell. You access the Canvas shell for your course on the LTCC website after you log in to Passport. Your Canvas shell is available about one hour before your class starts. If the Canvas shell will be available earlier, we will include that info in the July mailing.

Is the virtual ISSI self-paced or are the classes live?

All classes are through live Zoom and pre-recorded videos. The ISSI website is www.ltcc.edu/issi There is information about the new format, schedule, classes, self-placement exams, the pre-recorded videos, and the mini-courses. In the first week, for the 2.5 unit class, there are 30 hours of class. During ISSI 2021, there are four hours daily of live Zoom the first week and additional hours of pre-recorded breakout videos to be watched over the 2 weeks. In the second week, you can continue watching your videos and you also have the option of taking up to three mini-courses. Each one is 65 minutes long.

I am a teacher working in a district with many Spanish speakers, and I am looking to work on my Spanish so I can communicate with my students and their parents better. Is ISSI a good program to accomplish that?

The courses emphasize both oral and written language skills. If you need to use Spanish in your academic, professional, or personal life, then this program is a great fit. The Institute offers all levels of Spanish instruction.

Tell me about the pre-ISSI and Post-ISSI courses. What are the dates and hours? And what is the cost?

The Pre-ISSI course, SPA 131CH, Intermediate Grammar in Depth, is from July 6th through July 24th.

The Post-ISSI course, SPA 131CK, Applied Grammar through Latin American Literature, is from August 9th through August 27th. These are online courses. For California residents, the cost is \$77.50, plus fees. If you have questions, please contact the instructor, Cata Goralski for more information about the course, the waitlist, cost, and other. Her email is goralski@ltcc.edu