



STUDENT FORUM

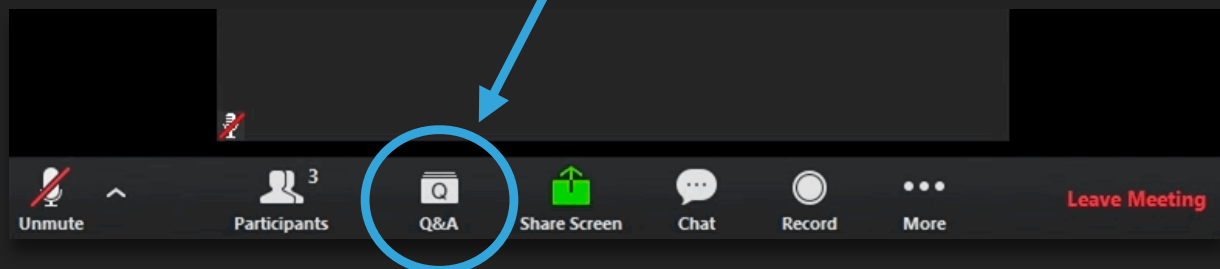
TUESDAY, MARCH 31
2:00PM

ZOOM

HOW IT'S GOING TO WORK

TEAM LTCC

USE Q&A



GOAL

Helping you get prepared for spring quarter

The graphic features a dark background with a faint, stylized illustration of a building with a triangular roof and a circular element. Overlaid on this is a dark rectangular box with rounded corners. Inside the box, the text "LTCC" is at the top, "STUDENT EMAIL" is in the middle, and "PASSPORT.LTCC.EDU" is at the bottom. The text "LTCC" and "STUDENT EMAIL" is in a large, bold, blue font, while "PASSPORT.LTCC.EDU" is in a smaller, white font.

LTCC
STUDENT EMAIL

PASSPORT.LTCC.EDU

**WE'RE STILL OPEN
& FUNCTIONAL
{VIRTUALLY}**

**STUDENTS ARE OUR
TOP PRIORITY**

STUDENT SERVICES

HOW TO CONTACT DEPARTMENTS

If you have a specific question for:

- ▶ Counseling
Counselor @ltcc.edu
Cranium Cafe
- ▶ Enrollment Services
enrollmentservices@ltcc.edu
(530) 541-4660 x 211
- ▶ Financial Aid
finaid@ltcc.edu
(530) 541-4660 x 276
Cranium Cafe

ltcc.craniumcafe.com

CRANIUM CAFE

Many departments are available for live chat!

ltcc.craniumcafe.com

Disability Resource Center (DRC)

The Disability Resource Center welcomes you to Lake Tahoe Community College and the DRC. Here disabilities do just as well as the student body as a whole. We know that your potential as a quality forward to working with you as you embark on your college adventure.

The purpose of the DRC

1. To assist students with disabilities
2. To assist the district with programs, classes, and services
3. To provide outreach and support to future students with disabilities



Marinelli-L...

Academic Advising & Counseling



Online

Live Chat

Regina Braun

Counselor

rjbraun@ltcc.edu

[click to read bio](#)



SEND OFFLINE MESSAGE



SCHEDULE MEETINGS



Away

I'm in a meeting at the moment
Monday, 11:20:54 AM PDT

Tracy Thomas

Counselor

tracy@ltcc.edu



SEND OFFLINE MESSAGE

Admissions/Enrollment Services



Online

Knock on Door

KNOCK KNOCK!

CRANIUM CAFE

Academic Advising & Counseling



Online

Live Chat

Regina Braun

Counselor

rjbraun@ltcc.edu

[click to read bio](#)



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Counselor

tracy@ltcc.edu



SEND OFFLINE MESSAGE



Offline

Sarah Marquez

Counselor

marquez@ltcc.edu



Away

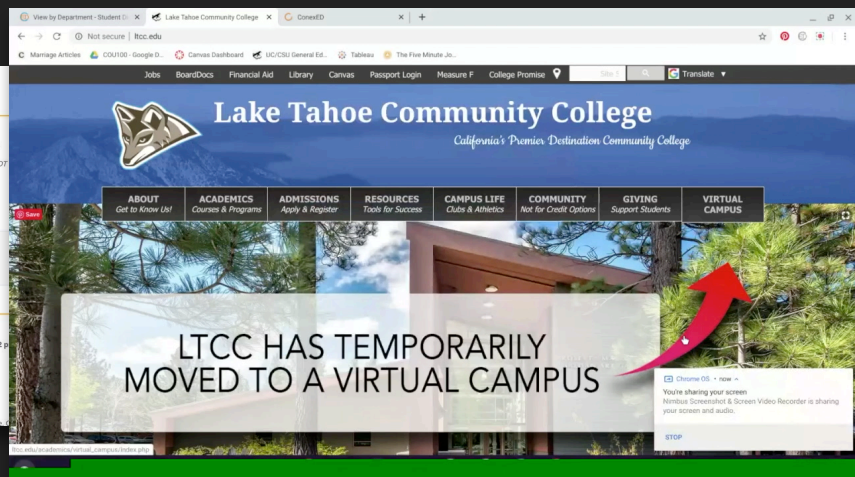
Hi, I'm at lunch until 12 p
Mon 11:20:54 AM

Aaron Barnett

Counselor

barnett@ltcc.edu

Office: 1 College Drive, South Lake Tahoe



FINANCIAL AID

OPERATING AS USUAL

Financial Aid



Online

Knock on Door

America Ramirez
Financial Aid Technician



Offline

Naomi Follett
Director of Financial Aid
+15108461884

- ▶ Call (530) 541-4660 x 636
- ▶ Cranium Cafe
financialaid@ltcc.edu

NEW

COYOTE HOTLINE

(530) 542-8812 or x 195
Monday - Friday 9am-4pm

Program-specific questions?
Call their direct line, email, or Cranium Cafe

Anything else – call the Coyote Hotline!



STUDENT FORMS

LTCC.EDU/FORMS | ENROLLMENTSERVICES@LTCC.EDU

The image shows three overlapping student forms from Lake Tahoe Community College. The top-left form is the 'Add/Drop/Waitlist Form', which includes fields for Student Name, Signature, and a table for adding or dropping courses. The top-right form is the 'Late Registration Permit', which includes a 'Quarter (check one)' section with checkboxes for Fall and Winter, and instructions about adding oneself to the waitlist. The bottom form is the 'Schedule Conflict Waiver', which includes a 'Quarter (check one)' section with checkboxes for Summer, Fall, Winter, and Spring, and fields for Name, Address, Student ID#, Phone, and Email. It also has a section for listing conflicting courses.

DEADLINES EXTENDED

- ▶ Scholarships Due Date: **May 1**
 - ▶ ltcc.edu/scholarships
- ▶ Tuition Payment Due Date: **April 3**
 - ▶ **Payment Plans available** - Call Enrollment Services (x 211)

PAYMENT PLANS

AVAILABLE BY REQUEST!

1. Contact our Bursar Technician, Vanessa vruiz@ltcc.edu or call (530)541-4660 x 678
2. Create a plan that works for you. Pick your start date & how often you make payments

No down payment. No late fees. No installment fees.

FLEXIBLE WITHDRAW DATES

LATE EXTENUATING WITHDRAW OPTION DUE TO COVID-19 WITH FULL REFUND

INSTRUCTION & COURSE OFFERINGS

**WHAT DOES SPRING
QUARTER LOOK LIKE?**

The background of the second slide features three overlapping speech bubbles. The top-left bubble is reddish-brown, the top-right is a darker brown, and the bottom-center one is a dark teal. Each bubble contains a faint, light-colored question mark.

DON'T ASSUME CLASSES ARE CANCELED

PREVIOUSLY SCHEDULED FACE-TO-FACE CLASSES

- ▶ Now Enhanced Virtual Education (EVE)
- ▶ This includes Science Labs
- ▶ Also includes Arts and even some PE and Wilderness Education courses (although not F2F)

SCHEDULED DISTANCE EDUCATION CLASSES

- ▶ No change. Still traditional Distance Education format



ENHANCED VIRTUAL EDUCATION AKA “EVE”

vir·tu·al

/ˈvərCH(oo)əl/

almost or nearly as described, but not completely or according to strict definition.

not physically existing as such but made by software to appear to do so.

en·hance

/in'hans,en'hans/

intensify, increase, or further improve the quality, value, or extent of.

NEW



Labster


NEW

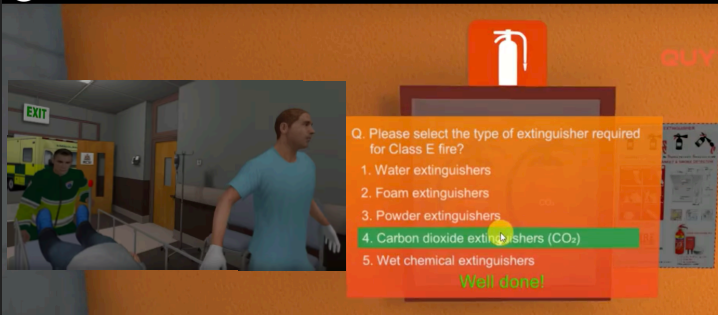
Enhanced Virtual Education



NEW

Enhanced Virtual Education

 Virtual Reality Training for Fire Safety














VIRTUAL FACULTY OFFICE HOURS



- ▶ Canvas
- ▶ Chat
- ▶ Zoom
- ▶ Other

TUTORING

 <div>● Online  Knock on Door</div> <p>Melanie Chu Director of Library & Learning mchu@ltcc.edu Office: Library</p>	 <div>● Online  Knock on Door</div> <p>Patricia Posada</p>	 <div>● Offline</div> <p>Kymber Ensele Library Support Specialist kjensole@ltcc.edu Office: Library</p>			
 SEND OFFLINE MESSAGE	 SCHEDULE MEETING	 SEND OFFLINE MESSAGE	 SCHEDULE MEETING	 SEND OFFLINE MESSAGE	 SCHEDULE MEETING

library@ltcc.edu

RESOURCES FOR STUDENTS

VIRTUAL CAMPUS WEBSITE

[ACADEMICS](#)
Canvas & Programs

[ADMISSIONS](#)
Apply & Register

[RESOURCES](#)
Tools for Success


[CAMPUS LIFE](#)
Clubs & Activities

[COMMUNITY](#)
And for Guest Options

[GIVING](#)
Support Success

[VIRTUAL CAMPUS](#)

[Student Support](#)[Faculty Support](#)[Staff Support](#)



HAVE A QUESTION?

We're just a call or email away:

Lake Tahoe Community College
One College Drive
South Lake Tahoe, CA 96150
(530) 541-4660 x.373
instruction@lktcc.edu

*Name

Email


Phone Number

What do you need help with?
Canvas

Briefly explain what you need:

[Submit](#) [Cancel](#)


Student Email



Use your campus email at home. Instructors will send announcements through campus email and will look for this address when expecting you to reach them.

[Access your student Email →](#)

Canvas



Online classes may use a learning management system called Canvas to assign and collect online work. Registered students have a canvas account, click "Access your course in Canvas" to learn more.

[Access your course in Canvas →](#)

WHAT ELSE DO I NEED TO KNOW?

EMERGENCY WEBSITE

Find out the latest about what's happening with COVID-19 and class lectures.

[Emergency website >](#)



ltcc.campusapp.com



BELEN GARZA



- ▶ President's Office Liaison
- ▶ LTCC Alum - Class of 2018
- ▶ Former LTCC Ambassador
- ▶ Monitoring Coyote Corner app & answering questions

GETTING RESOURCES TO STUDENTS



- ▶ Calculators
- ▶ Chromebooks
- ▶ Lending Library
- ▶ Food Pantry

PICK UP
LOCATION:
Library Vestibule
STARTING:
APRIL 1

Pickup Hours:
10:00 - 3:00 M-F
8:30 - 10:00 am
High Risk Groups

Students will be
contacted when their
materials are ready



MEETING TECHNOLOGY NEEDS

► Chromebooks



Available for students starting **Wednesday, April 1**

Who? Students who have a **referral** from a counselor, faculty member, or a student support program such as Equity, Promise, EOPS, Library, etc

What First? Student complete laptop contract and then will be notified by LTCC when laptop is ready

Where? Available for pick up inside library vestibule by the Ascending sculpture

MEETING TECHNOLOGY NEEDS

► Internet Access

Charter: Free internet to new customers for 60 days

XFINITY Free Hotspots: xfinity.com/wifi

► FREE Software

Microsoft Suite on up to 5 device

More info :
ltcc.edu/virtualcampus



FOOD PANTRY



Do you need assistance
getting **food**?

Apply now @
ltcc.edu/foodpantry

Scheduled pick up at Library zone

BOOKS

FROM THE LTCC BOOKSTORE

BARNES & NOBLE



- ▶ Order online & your books shipped directly to you for **FREE**
Go to: ltcc.edu/bookstore
- ▶ Order online & **pick up** at LTCC

YES!

You can use your EOPS, Lake Tahoe College Promise, etc. bookstore cards online.

ORDER FROM B&N ONLINE

1. SELECT SHIPPING OPTIONS

2. SELECT PAYMENT OPTIONS

3. REVIEW ORDER & CLICK SUBMIT

HOW WOULD YOU LIKE TO PAY FOR YOUR ORDER?

PLEASE SELECT YOUR PAYMENT TYPE:

CREDIT CARD

B & N GIFT CARD

FINANCIAL AID

PayPal

BACK TO SHIPPING OPTIONS

CONTINUE

HOW WOULD YOU LIKE TO RECEIVE YOUR ORDER?

CONTINUE AS GUEST

Your information will not be stored for future visits. You'll have the option to create an account later on.

FIRST NAME

LAST NAME

EMAIL ADDRESS

PHONE NUMBER

I AM A

YEAR OF GRADUATION

PICKUP AT STORE

NAME FOR PICKUP

ORDER SUMMARY

1 TEXTBOOKS	\$52.60
SUBTOTAL	\$52.60
DISCOUNT	\$0.00
EST TOTAL	\$52.60

NOTE

You are viewing an estimated total based on the textbook options you selected. If a Used book is not available, we will substitute it for a New book and your final total will be higher than the current estimate. If you are unhappy with the substitution, we will gladly process a refund or exchange.

WAIVED FEES FOR BOOKS



► Barnes & Noble

- No late fees
- Drop off available library vestibule April 1
- Mail books back for free:
bit.ly/LTCCBookReturn



► LTCC Library Books

- No late fees
- Book Drop outside the library is open 24/7

REQUEST WHAT YOU NEED

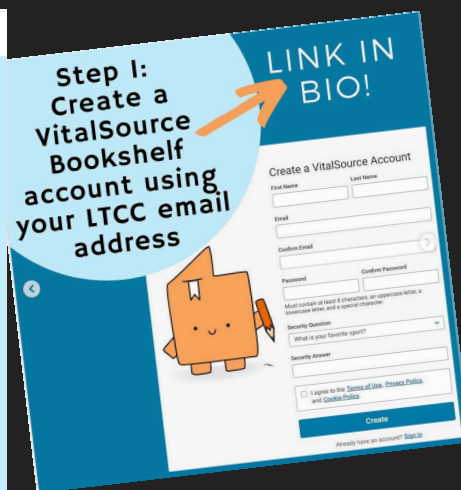
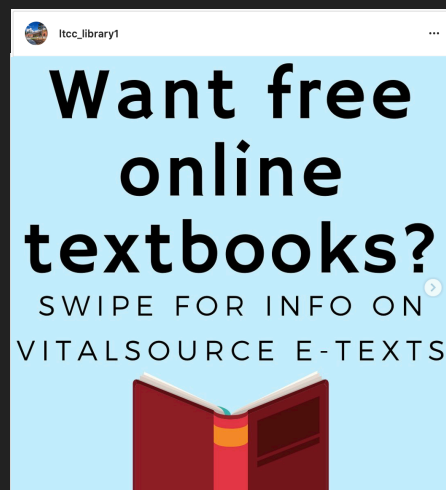


Request
Quarterly Textbooks
& Calculators online!

bit.ly/LTCCtextbookrequest

Students will be contacted when
materials are ready for pickup.

FREE ONLINE TEXTBOOKS



GRADUATION

No decisions have been made yet.
We will re-evaluate mid-May.

We will find a way to celebrate our grads
no matter what.

Q&A