



Thursday, March 19, 2020 at 1:26 PM

Dear students,

Changes are coming, but your education with Lake Tahoe Community College can definitely continue. We'll help you meet the challenges to come.

LTCC takes yours and our community's health and wellbeing seriously. With the COVID-19 pandemic, we find ourselves in a unique situation. LTCC is quickly adapting and taking steps to keep providing high-quality learning and support to students. We ask you to face this challenge with us patiently and be willing to make changes so your education can continue successfully. Our staff is here to help you through this.

With that in mind: **LTCC is closing to students and the public beginning Saturday, March 21.** Here is help on understanding what that means for you:

COURSES AND SUPPORT:

- Staff and faculty are transitioning to an entirely virtual environment to support students safely. Face-to-face classes that cannot move online will likely be canceled. Staff members in all areas of Student Services are on hand to assist students remotely. Full details about this closure and how the college will operate moving forward are at www.ltcc.edu/coronavirus, which will be updated regularly.
- Please note: Classes that were scheduled for face to face will not simply be moved to a traditional distance education format. Instructors will endeavor to provide as much of a human touch as possible using strategies that go beyond and yet integrate with Canvas well. If you previously enrolled in a face-to-face class because you prefer that modality, LTCC is working to keep that high contact approach even in a virtual environment.
- You can receive counseling online via Cranium Café, available through Canvas. This provides a virtual face-to-face approach for counseling meetings. Library databases for articles and ebooks and virtual research appointments can also happen by going to www.ltcc.edu/library.

- These and other free resources and support services can be found at www.ltcc.edu/virtualcampus which will be live by the end of the day. We'll keep updating those webpages, so keep checking.

FACILITIES CLOSURE:

- This public closure is in place until further notice, and could continue through the entire spring quarter. During this time the library, Physical Education building, the One-Stop Office, and all buildings and departments on campus will be closed. All events and community meetings are canceled.

CANVAS:

- For many students, this Spring quarter you'll log into the Canvas portal for online learning for the first time. The Canvas login page can be found at laketahoec.instructure.com. For information about online learning and how to get started, visit www.ltcc.edu/virtualcampus.
- Using Canvas, you can get free tutoring 24/7, and online tech support is readily available. There is a link to the login page at the top of every page on LTCC's website at www.ltcc.edu.
- A Canvas mini-course is live and accessible right now that any student can access. Before Spring quarter starts on April 6, try logging in at least once, become familiar with it, and access the free mini-course at: laketahoec.instructure.com/enroll/98HCJN.

CONDUCTING STUDENT BUSINESS:

- There are a number of college-related functions students can accomplish using LTCC Passport. Students can add and drop classes, get transcripts, check on Financial Aid status, and more. To login, go to portal.ltcc.edu. There is a link to Passport at the top of every page at www.ltcc.edu.
- Students, you will receive additional email correspondence from teachers and the college during this closure. Keep checking your LTCC email to stay informed!

The decision to close the college to the public and move instruction and services virtual quickly wasn't an easy one, but it was the right one, and we didn't make it alone. It tracks with the [California Community Colleges Chancellor's Office](#), [the governor's office](#), and the [California Department of Public Health](#) and its guidelines for virus containment. Advisories and guidelines issued by [the Centers for Disease Control and Prevention](#) inform all of these agencies' decisions as well.

We believe that students, now and always, show all of us what optimism and drive look like. Your understanding, cooperation, and energy during this time will help us prevail in the weeks and months to come, and we'll all emerge stronger. Thank you for continuing your education with us.

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