| Department/Program: Addiction Studies | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-------------------------|--------------------------|
| 5.1 OFFE | New | ADD-1 | Investigate the possibility of becoming a formal continuing education provider for currently employed drug and alcohol counselors. | Local and regional drug and alcohol counselors will have access to an array of short-term courses that allow them to keep their licenses current. Increased FTES potential for LTCC. | OIT OHR OFC OOT | \$500 stipend (one time) for adjunct to develop the CE application and first three courses to be offered. | ⊙OTO ○On-Going | 1 of |
| 5.1 OFFE | NEW | ADD-2 | Submit CE application | Same as above | OIT OHR OFC ⊙OT | \$250 ongoing yearly cost for CE provider number. | OTO On-Going | 2 of |
| _ | | | | | OIT OHR OFC OOT | | Оото Ооn-Going | of |

| Department/Program: Addiction Studies | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
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| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of |

| Department/Program: Dental Assisting | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|--|-------------------------|-----------------------|
| 5.1 OFFE | 3A.2 | DEN-1 | Ensure that LTCC's contribution to supplies and equipment at the STHS dental assisting facility are properly funded. Purchase autoclave sterilizer to replace non-functioning units and retrofit or purchase new OSHA-compliant dental chair. | Strengthen program of study and ensure students are properly prepared for college-level curriculum. | OIT OHR OFC ⊙OT | \$4,000 (autoclave unit) \$2,000 (OSHA compliant dental chair; cost and feasibility of retrofitting existing chair is unknown) | ● OTO ● On-Going | 5 of 5 |
| 5.1 OFFE | New | DEN-2 | Develop infection control course through State Dental Board of Examiners. This certification courses is required for all dental assistants to work in a dentist's office | Extension of career pathway; provide access to required training for Lake Tahoe and regional students. | OIT OHR OFC OT | \$500 stipend (one time) for adjunct to develop and certify the course through the State Dental Board of Examiners. | ●OTO ○On-Going | 2 of 5 |
| 5.1 OFFE | New | DEN-3 | Increase 4310 supply line to accommodate infection control course(s) to launch in 2013-2014. | Dental Assisting students will have access to required materials for course. | OIT OHR OFC ⊙OT | \$150 dental assisting supplies for infection control course. | OOTO Oon-Going | 3 of ⁵ |

| Department/Program: Dental Assisting | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|------------------------------------|---------------------|-----------------------|
| 5.1 OFFE | New | DEN-4 | Increase instructional aide budget by 4.5 hours to accommodate additional IA hours needed for infection control course. | Meet 6:1 ratio requirements set forth by State Board of Dental Examiners | OIT OHR OFC OT | \$60 (4.5 hours x \$13.20/hour) | OTO On-Going | 4 of 5 |
| 5.1 OFFE | 3.A.2 | DEN-5 | LTUSD application fee (increased from \$25 to \$50); actual facilities fee is waived. | Strengthen program of study and ensure students are properly prepared for college-level curriculum. | OIT OHR OFC OT | \$25 | OTO On-Going | 1 of 5 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁵ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁵ |

| Department/Program: EMT/Emergency Response | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|---|-------------------------|-----------------------|
| 5.1 OFFE | New | EMT-1 | Implement changes required by El Dorado County EMS and National Registry of EMTs to ensure compliance with new hours and other curricular issues. | EMT program will meet standards put in place January 1, 2013 and mandated for implementation by October 1, 2013. | OIT OHR OFC OT | \$2416 - 200 additional IA hours required to staff five sections of EMT Basic course as well as new "bridge course" in accordance with 6:1 student:instructor ratios for skills lab (Title 22 | OTO On-Going | 2 of 4 |
| 5.1 OFFE | New | EMT-2 | Develop "bridge class" to allow currently certified EMTs to obtain the extra hours now required by El Dorado County EMS and National Registry of EMTs. | Currently certified EMTs will be in compliance with new regulations. | OIT OHR OFC OOT | \$200 stipend (one time) for adjunct to develop the bridge course and create an action plan for implementation. | ⊙OTO ○On-Going | 3 of 4 |
| 5.1 OFFE | NEW | EMT-3 | Recertify LTCC's EMT program with El Dorado County EMS | EMT program is in compliance. | OIT OHR OFC OT | \$500 stipend (one time) to recertify EMT program with El Dorado County. | ⊙ото Оол-Going | 1 of ⁴ |

| Department/Program: EMT/Emergency Response | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|-------------------|--|---------------|-------------------------|-----------------------|
| 5.1 OFFE | New | EMT-4 | Purchase new DVDs on vital signs, patient assessments, real life emergencies) | Update curriculum | OIT OHR OFC ⊙OT | \$300 | ● OTO ○ On-Going | 4 of 4 |
| _ | | | | | OIT OHR OFC OOT | | OTO On-Going | of 4 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁴ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁴ |

| Department/Program: Medical Office Assistant | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type oto On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|--|-------------------------|-----------------------|
| 5.1 OFFE | New | MOA-1 | Put MOA-Clinical on a hiatus due to a lack of student demand and qualified adjunct instructor. Consider inactivation based on further analysis. | Decreased adjunct salary and benefits, as well as supplies and equipment. | OIT OHR OFC OOT | Delete 12 units from 2013-2014 budget. | OTO On-Going | 1 of 2 |
| 5.1 OFFE | New | MOA-2 | Investigate the feasibility of offering a Certified Medical Assistant (CMA) program at LTCC. Develop required course outlines and certify the program through the State of California. | Meet local and regional labor market demand for CMAs | OIT OHR OFC OT | \$2,500 for stipend to develop required curriculum and certify | ●OTO ○On-Going | 2 of 2 |
| _ | | | | | OIT OHR OFC OOT | | OTO On-Going | of ² |

| Department/Program: | Medical Office Assistant | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|--------------------------|
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| _ | | | | | OIT OHR OFC OOT | | OTO On-Going | of 2 |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ² |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ² |

| Department/Program: Ph | lebotomy | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|-------------------------|-------------------------|--------------------------|
| 5.1 OFFE | 3A.1 | PHL-1 | Continue monitoring curriculum to ensure compliance with Department of Public Health certification requirements. | Students will be prepared in accordance with state standards. | OIT OHR OFC ⊙OT | None (already budgeted) | OTO On-Going | 1 of |
| _ | | | | | OIT OHR OFC OOT | | ●OTO ●On-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OTO On-Going | of |

| Department/Program: Phlebotomy | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|--------------------------|
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of |

| Department/Program: Art | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|---|-------------------------|-----------------------|
| 9.1 ESTAl | 2.a. | Art-1 | Purchase two new laptops to replace both department laptops used by full time faculty . | Replace old equipment in need of repair and updating. | OIT OHR OFC OT | \$3500.00. | OOTO Oon-Going | 1 of 9 |
| 9.2 MAIN | 2.a. | Art-2 | Repair, replace, update and purchase equipment (i.e. spray booth, potter wheels, welders, printmaking press and etching equipment, clay extruder, ceramic shell slurry mixer, kilns, easels, metal brake and shear, etc.). | Proper equipment promotes increased student learning and safe protection from material health hazards. | OIT OHR OFC OT | Increase in Art Dept. Budget code: 6490 (New Equipment) and 6491 (Replacement Equipment). \$5,000. | OOTO Oon-Going | 2 of 9 |
| - 2.1,2.2,3.1 , 3.2,4.2 | 2. | Art-3 | Add more funding to Art Department Instructional Aide II budget #2411. | Facilitate observed assistance to 3D Art studio during all college open hours. | OIT OHR OFC OT | \$600.00 | OOTO Oon-Going | 3 of ⁹ |

| Department/Program: Art | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|---------------|-------------------------|--------------------------|
| - 1.1, 4.2, 6.1, 10.1 | 3. | Art-4 | Bring back/Create a Visiting Artist Lecture budget | Facilitate a strong and diverse Art program for students, faculty, and staff. | OIT OHR OFC OOT | \$2000.00 | OTO ● On-Going | 4 of 9 |
| 9.2 MAIN | 2.A | Art-5 | Physical Space Update: ventilation | Currently a MAJOR HEALTH HAZARD. This update will provide a proper and safe working environment for faculty, staff and students | OIT OHR OFC OT | \$15000.00 | ●OTO ○On-Going | 5 of 9 |
| 9.2 MAIN | 2.A. | Art-6 | Physical Space Update: Fix electrical issues in F101 and F104 and install more lighting in foundry. | The electrical system is unsafe and hazardous currently. This update will provide a safe and proper working environment for faculty, staff and students | OIT OHR OFC OT | \$5000.00 | ⊙OTO ○On-Going | 6 of ⁹ |
| 9.2 MAIN | 2.A. | Art-7 | Physical Space Update: Expand and Enclose foundry area to better utilize sculpture yard. Install security cameras and motion sensor lights for loading dock and foundry security. | Safe working environment for faculty, staff and students. Enhance security of foundry and outdoor sculpture yard. Increase functional usage of space during winter months. | OIT OHR OFC OOT | \$100,000.00 | ⊙OTO ○On-Going | 7 of ⁹ |

| Department/1106ram Division Neaderme real (117) | Department/Program: Art | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|---------------|-------------------------|-----------------------|
| 9.2 MAIN | 2.A. | Art-8 | Expand Art Department physical space: Enclose overhanging space on west side of 2 & 3-D studios including emergency exits from 2 and 3-D studios, and sculpture yard. | Better utilization of existing space and providing safe exits for students during emergencies. | OIT OHR OFC OOT | \$25000.00 | ● OTO ○ On-Going | 8 of 9 |
| 9.1 ESTAl | 2., 4.a. | Art-9 | Combine 28hr/wk technician position with Gallery Instructional Aide hours to create ONE full-time 2-D Art Technician/Gallery Manager position. Retain current release-time for Phyllis to serve as Gallery Director. | Creates efficiency within the department and a cohesive connection between the department and gallery. | OIT OHR OFC OOT | 10,000.00 | OTO On-Going | 9 of 9 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁹ |

| Department/Program: Art | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
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| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ⁹ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁹ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁹ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁹ |

| Department/Program: | Division: | Academic Year (AY): _2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: Photography | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---------------|-------------------------|--------------------------|
| _ | | | | | OIT OHR OFC OT | | OTO On-Going | of 5 |
| 9.1 ESTAl | 2.a. | PHO-1 | Purchase 3 new printers for G2-A | Update used and old equipment for new technology to align our student learning with current technology. | OIT OHR OFC OOT | \$3,000. | ⊙OTO ○On-Going | 1 of 5 |
| 9.1 ESTAI | 2.a. | PHO-2 | Replace the 16 Mac computers in G2-A & G1 | Update used and old equipment for new technology to align our student learning with current technology. | OIT OHR OFC OOT | \$44,000. | ●OTO ○On-Going | 2 of ⁵ |

| Department/Program: Photography | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-------------------------------------|---|--|---------------|---------------------|------------------------------|
| 9.1 ESTAl | 2.a. | PHO-3 | Upgrade Software | Update old software for new technology to align our student learning with current technology. | OIT OHR OFC OT | \$15,000. | OTO On-Going | 3 of 5 |
| 9.2 MAIN | 2.a. | PHO-4 | Add additional facility space to G4 | Provide space for growth of program currently being developed | OIT OHR OFC OT | \$50,000. | ⊙OTO On-Going | 4 of 5 |
| 9.2 MAIN | 2.a. | PHO-5 | Add additional facility space to G1 | Provide space for growth of photo program | OIT OHR OFC OT | | ●OTO ○On-Going | ⁵ of ⁵ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁵ |

| Department/Program: Business | Division: | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---|-------------------------|-----------------------|
| 1.1 STRE1 1.2 4.1 6.1 | 8 | BSN-1 | Develop outreach program with the high school to increase diversity of students majoring in Business. | Improved demographic diversity of students declaring Business as their major. | OIT OHR OFC OOT | Request is for SWAG/give-aways. Outreach should be conducted in coordination with Fin. Aid. Fin. Aid will provide necessary SWAG. | OTO On-Going | 1 of 4 |
| 5.1 OFFE | 5 | BSN-2 | Access the viability of offering existing Certificates of Achievement in an online modality. | Expand student enrollment and increase completion rates of the current Certificates of Achievement. | OIT OHR OFC OOT | Possible participation of adjunct faculty in teaching course offerings. | OTO On-Going | 2 of 4 |
| 5.1 OFFE | 5 | BSN-3 | The department will explore additional Certificate of Achievement opportunities which may include new course development. | Expand student enrollment, increase completion rates, and meet the employment demands of the local community. | OIT OHR OFC OOT FC | Possible participation of adjunct faculty in teaching course offerings and increased demand of classroom space. | OOTO Oon-Going | 3 of 4 |

| Department/Program: Business | Division: | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-------------------------|-----------------------|
| 8.2 DIVEI | 5 | BSN-4 | The L.A. County Sheriff's Office (LACSO) and LTCC are considering piloting an online instructional program designed specifically for long-term | Expand access to vocational opportunities through online instruction. | OIT OHR OFC OOT | Possible participation of adjunct faculty in teaching course offerings. | OTO On-Going | 4 of 4 |
| - | | | inmates in the L.A. County Jail system to enroll and complete the Small Business Ownership Certificate of Achievement. | | OIT OHR OFC OOT | | OOTO Oon-Going | of 4 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁴ |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁴ |

Program Review Update and/or align with one or more of your Program Review Goals, Objectives and/or Recommendations. Further, each planned action must connect to one or more In the Table below, describe the "Actions" that your department plans to take during the 2013-14 academic year. These actions should be in response to the outcomes of your Annual of the Goals & Objectives in the College's Strategic Plan. Lastly, all actions that require additional resources must contain a description and cost estimate. Once all actions and any corresponding resource needs have been identified, each action must be ranked in priority order by the department.

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | I.D. IT= Technology HR = Human Rec. FC = Facilities OT= Other | Budget Impact | Type OTO On- Going | Priority (i.e. n of Σn) |
|----------------------------------|---|----------------|---|--|---|---|-----------------------------|----------------------------------|
| 9.1 | CAO Program Goals and Objectives (all) | CAO -1 | Upgrade software in classrooms D120, D121, D123, and D125 to Microsoft Office 2010. Revise all course materials (lecture notes, handouts, exercises, and tests) accordingly for CAO classes using Microsoft Office. | CAO classes will change to Microsoft Office 2010 beginning Fall Qtr 2013. | T | None (covered by Microsoft site license) | ОТО | 1/6 |
| 9.1 | CAO Program Goals and Objectives (all) | CAO-2 | Develop and teach new Special Topics classes | New CAO Special Topics courses will be offered to keep students up to date with new technology. | N/A | None | On- going | 2/6 |
| 10.1 | CAO Program Plan Recommend- ations 3 and 8 | CAO-3 | Purchase trade books for new CAO courses | Trade books will be used for new course development as there are no current textbooks available for new CAO Special Topics courses being developed. | OT | \$200 | On- going | 3/6 |

Department/Program: Computer Applications (CAO)

Division: Business and Science

| 2013-14 |
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| (ear (AY): |
| Academic N |
| |

| Priority (i.e. n of $\sum n$) | 4/6 | 5/6 | 9/9 | |
|--|---|--|--|--|
| Type OTO On-Going | 010 | 010 | On- going | |
| Budget Impact | 21 (16Gb) iPads @ \$499+tax = \$11,400 21 iPad smartcovers @ \$39+tax = \$895 iPad charging/storage cart \$1,120+tax = \$1,220 Total: \$13,515 Shipping costs not included | 21 iPads x 10 apps x \$9.99 = \$2,098 | None | |
| Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | П | П | N/A | |
| Outcome(s) | The iPads are needed for classroom instructional use by students and the instructor in iPad apps classes being developed in the CAO program. | Funding is needed for iPad apps that will be taught in iPad-based classes being developed in the CAO program. For example, the widely used Pages app and Numbers app each cost \$9.99. | A revised (shorter) CAO certificate will increase student interest in completing the certificate and increase enrollments in courses required for the certificate. | |
| Action(s) | Purchase 21 iPads with covers and a secure charging/storage cart for classroom instruction | Purchase apps for 21 iPads | Promote a revised CAO certificate to students through announcements and flyers | |
| Action I.D. | CAO -4 | CAO-5 | CAO-6 | |
| Program Review Goal / Objective | CAO Program Plan Recommend- ation 8 | CAO Program Plan Recommend- ation 8 | CAO Program Plan Recommend- ation 8 | |
| Strategic Goal / Objective | 9.1 | 9.1 | 5.1 | |

| Department/Program: Child Development Center | Division: | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|----------------------------------|-------------------------|-----------------------|
| 9.2 MA ▼ | 2 | CDC -1 | Resurface outdoor decking in preschool yard | Maintain a safe environment for children and staff that meets state regulations | OIT OHR OFC OT | Unknown-depends upon bid process | ⊙OTO ○On-Going | 1 of 7 |
| 9.2 MA | 2 | CDC-2 | Fences replaced & Siding replaced in all areas General maintenance and upkeep of building and outdoor | Maintain a safe environment for children and staff that meets state regulations | OIT OHR OFC OT | Unknown-depends upon bid process | ●OTO ○On-Going | 2 of 7 |
| 9.2 MA▼ | 2 | CDC-3 | Cushioning surfaces under climbing equipment replenished and/or replaced | Maintain a safe environment for children and staff that meets state regulations | OIT OHR OFC OT | Unknown-depends upon bid process | OOTO Oon-Going | 3 of 7 |

| Department/Program: Child Development Center | Division: | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-------------------------|-----------------------|
| 10.1 D€▼ | 1 | CDC-4 | Address the Ed code requirements and restrictions of part-time temporary employees 1 90 day work year by creating classified positions and restructuring the staffing model at the CDC | Convert 4 part-time temporary teacher's assistants to regular classifies classroom assistants | OIT OHR OFC OT | Cost of conversion to regular classified. These positions will not be eligible for health benefits; only sick, vacation, and holiday pay. | OTO ● On-Going | 4 of 7 |
| 10.1 D . ▼ | | CDC-5 | Reclassify .50 director to 1.0 faculty member with .50 release time to support the CDC | Accurately reflect duties and bring position and compensation into alignment with statewide standards | OIT OHR OFC OT | \$12,000-\$15,000 per year | OTO ⊙On-Going | 5 of 7 |
| 9.2 MA▼ | | CDC-6 | Address heating and cooling issues at the CDC. The building is freezing. | Fix the antiquated HVAC system that has half of the building freezing and half of the building sweltering | OIT OHR OFC OT | Unknown-depends upon bid process | ⊙OTO ○On-Going | 6 of 7 |
| 9.1 ES 🔽 | | CDC-7 | Increased office efficiency by having updated computers | Address technology needs by replacing old computer in faculty office. | OIT OHR OFC OOT | \$1,200 | ●OTO ○On-Going | 7 of 7 |

| Department/Program: OIS Division: Division: Academic Year (AY): 2013 | Division: Academic Year (AY): 2013-14 |
|--|---------------------------------------|
|--|---------------------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|---|--|----------------|---|---|--|--|-------------------------|-----------------------|
| Multiple <i>A</i> 1.1, 1.2, 4.1, 6.1, 8.2 | | | Promote Computer and Information Sciences at the local High Schools by attending Computer Club meetings, holding computing workshops on campus, | Increaed interest in, and enrollment in, CIS courses | OIT OHR OFC ⊙OT | Some pay or release time for workshops. Funding for Lego Mondstorms Robots (\$250 ++), training in how to program same. | ⊙OTO ○On-Going | of |
| 5.1 OFFE | | | Develop online versions of CIS120A/B/C | Increased enrollments, viability of overal computer programming curriculum | OIT OHR OFC ⊙OT | Some pay or release time to develop these courses. | ●OTO ○On-Going | of |
| - 1.1, 1.2, 4.1, 6.1, 8.2, 9.1 | | | Develop workshop/courses in Lego Mindstorms programming | Increase interest in computer programming. Meet needs/interest of local groups. Participate in regional competitions. | OIT OHR OFC OOT | Funding for Lego Mondstorms Robots (\$250 ++)/robot | OOTO Oon-Going | of |

| Department/Program: CIS | Division: | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|---------------|---------------------|-----------------------|
| 10.1 DEV | | | Training in Lego Mindstorms programming | Qualified Instructor/Quality Instruction | OIT OHR OFC OOT | \$1000 | ⊙OTO ○On-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |

| Department/Program: Communications | Division: | Academic Year (AY): _2013-14 |
|------------------------------------|-----------|------------------------------|
|------------------------------------|-----------|------------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: Criminal Justice | Division: CTE | Academic Year (AY): 2013-14 |
|--------------------------------------|---------------|-----------------------------|
|--------------------------------------|---------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|---|-------------------------|-----------------------|
| 5.1 OFFE | New | CRJ-1 | Explore the possibility of offering a series of 1-2 unit special topics courses that will draw a new pool of CRJ students while enriching the existing CRJ program. | FTES generation. Potential infusion of CRJ program with new students. | OIT OHR OFC OT | Approximately \$400 (one time) for stipend to develop course outlines. | ● OTO ● On-Going | 1 of 3 |
| 5.1 OFFE | New | CRJ-2 | Determine the feasibility of offering selected POST courses through the regular credit generating system. | FTES generation. Meet the training needs of local law enforcement employees. | OIT OHR OFC OT | \$1000 stipend (one time) to assess local training needs and develop new courses for possible delivery in spring 2014. | ●OTO ○On-Going | 2 of 3 |
| 5.1 OFFE | New | CRJ-3 | Schedule POST courses, as deemed feasible under CRJ-2 Action Item. | Same as above | OIT OHR OFC OT | Additional quarterly stipends for program coordination (approx. \$500/quarter). | OOTO Oon-Going | 3 of 3 |

| Department/Program: Criminal Justice | Division: CTE | Academic Year (AY): 2013-14 |
|--------------------------------------|---------------|-----------------------------|
|--------------------------------------|---------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------|--------------------------|
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ³ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 3 |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ³ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ³ |

| Department/Program: Culinary Arts | Division: CTE | Academic Year (AY): 2013-14 |
|-----------------------------------|---------------|-----------------------------|
|-----------------------------------|---------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|--|-------------------------|-----------------------|
| Multiple 1A 2C | 1A.3 2C.1 | 1 | HIRING OF A FULL-TIME, BENEFITED, CLASSIFIED POSITION FOR THE CULINARY ARTS DEPARTMENT | SURVIVAL, EXPANSION, FUTURE, MAINTENANCE, EXISTENCE OF THE CULINARY ARTS PROGRAM | OIT OHR OFC OT | \$50,000 (Includes benefits) There is already about \$25,000 in the current budget which could be used for this. There would still be a need for additional | OTO On-Going | 1 of 2 |
| Multiple▼ 2E | 2E.1, .2, .3, .4, .5 | | DEVELOPMENT OF NEW WINE APRECIATION SHORT TERM DEPARTMENT CERTIFICATE | Increase student enrollments Act as feeder for current curriculum. | OIT OHR OFC OOT | \$500 Stipend | ●OTO ●On-Going | 2 of 2 |
| Multiple 3A 3B | 3A.1, 3A.2, 3A.3 3B.1 | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 2 |

| Department/Program: Culinary Arts | Division: CTE | Academic Year (AY): 2013-14 |
|-----------------------------------|---------------|-----------------------------|
|-----------------------------------|---------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---|-------------------------|--------------------------|
| _ | | | | | OIT OHR OFC OOT | hours to support the program from part-time classified positions. | OOTO Oon-Going | of 2 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 2 |
| 5B | 5A.1 | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 2 |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 2 |

| Department/Program: DRC | Division: Student Services | Academic Year (AY): 2013-14 |
|-------------------------|----------------------------|-----------------------------|
|-------------------------|----------------------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|--|-------------------------|-----------------------|
| | Goals 4 & 5 | DRC-1 SS | Replace old Assistive Listening Devices (ALD) with newer models. Current ALD equipment is 1 2-15 years old, not working properly, and becoming impossible to maintain and repair. | Hard of Hearing students will have equal access to lectures and class discussion | OIT OHR OFC OOT | \$1,200 Categorical & General Fund | ●OTO ○On-Going | 1 of |
| 3.2, 4.1,4.2, 8.1, 9.1 | 4 & 5 | DRC-2 SS | Train DRC Lead Tutor in Alternate Media Production; Work with Director, and send to trainings at HTCTU at De Anza College | Increase productivity in the Alternate Media process. | OIT OHR OFC OT | \$75 per 2 day training Categorical | ●OTO ○On-Going | 2 of |
| 3.1, 3.2 4.1 8.1 | Goal 5 | DRC-3 SS | Support increasing need for services for Deaf and Hard of Hearing students | Provide course content to hearing impaired students at level commensurate to hearing students | OIT OHR OFC OOT | \$5,000 increase to budget General Fund | OOTO OOn-Going | 3 of |

| Department/Program: DRC | Division: Student Services | Academic Year (AY): 2013-14 |
|-------------------------|----------------------------|-----------------------------|
|-------------------------|----------------------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|--------------------------------------|-------------------------|-----------------------|
| 2.2 3.1 8.1 9.1 | | DRC-4 SS | Upgrade Adaptive Software used in DRC, library, and computer labs. | Ensure access for students with disabilities | OIT OHR OFC OOT | \$ 7,500 Categorical & General Fund | OTO On-Going | 4 of |
| | | | | | OIT OHR OFC OOT | | ● OTO ● On-Going | of |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of |

| Department/Program: Earth Science (GEG, GEL, PHS) | Division: | Academic Year (AY): 2013-14 |
|---|-----------|-----------------------------|
|---|-----------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|---------------------------|--|--|--|--|-------------------------|-----------------------|
| Multiple <i>A</i> 6.2, 9.1 | NA | GEG-3 | Fund ongoing service contract to maintain the LTCC weather station | Pay maintenance fee. | OIT OHR OFC OOT | Funding already exists in base budget. | OOTO Oon-Going | 3 of 3 |
| 9.1 ESTAI | NA | GEG-2 | Fund GIS software maintenance fees to provide for ongoing tech support and upgrades. | Pay maintenance fee. | OIT OHR OFC OOT | Potentially \$500 annually. | OOTO Oon-Going | 2 of 3 |
| 8.1 ENSU. | NA | GEG-1, GEL-1, PHS-1 | Fund large scale print projects due to loss of the plotter. Large color printing will have to be outsourced. | Pay to outsource large scale color print jobs. | OIT OHR OFC ⊙OT | Potentially \$200 annually. | OOTO OOn-Going | 1 of ³ |

| Department/Program: Earth Science (GEG, GEL, PHS) | Division: | Academic Year (AY): 2013-14 |
|---|-----------|-----------------------------|
|---|-----------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|--------------------------|
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 3 |
| | | | | | OIT OHR OFC OOT | | OTO On-Going | of 3 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ³ |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ³ |

| Department/Program: Biology | Division: Science | Academic Year (AY): _ |
|-----------------------------|-------------------|-----------------------|
|-----------------------------|-------------------|-----------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---------------|-------------------------|-----------------------|
| 9.1 ESTAl | New | Bio 1 | We request that a computer be installed in the Bio prep room for department adjuncts (prep) and work study students to use. Please connect the computer to printer located in the prep room as well as to the internet. | A second computer at the small desk will allow Kathy Strain to maintain privacy on her computer, which contains student information, exams, grades, and safety concerns, among other things. Currently, work study. | OIT OHR OFC OT | \$500. | ● OTO ● On-Going | 2 of 7 |
| 9.1 ESTAI | New | Bio 2 | We would like Reprographics to purchase additional color ink cartridges for our bio lab printer. | We would like to continue to create color-coded diagrams and pictures to help students better capture nuances in A&P and Bio. | OIT OHR OFC OOT | \$500. | OOTO Oon-Going | 5 of 7 |
| 3.1 ESTAL | New | Bio 3 | We would like to purchase an analytical balance for use in microbiology lab. This course is one of the most popular biology core courses, offered 3+ times per year, in the same laboratory as the other general and organismal biology courses. | We only have 1 analytical balance for all students currently, and this significantly slows down student efficiency during lab time. | OIT OHR OFC OT | \$2500. | ©OTO Oon-Going | 6 of 7 |

| Department/Program: Biology | Division: Science | Academic Year (AY): _ |
|-----------------------------|-------------------|-----------------------|
|-----------------------------|-------------------|-----------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|--|-------------------------|--------------------------|
| 3.1 ESTAl | New | Bio 4 | We would like to purchase four Bacti-cinerators for use in the microbiology course. This course is one of most popular core courses, offered 3+ | Bacti-cinerators will minimize spread of pathogenic microbes in the shared lab environment. | OIT OHR OFC OT | 4@ \$550. each = \$2200. | ●OTO ●On-Going | 7 of 7 |
| 8.1 ENSU | New | Bio 5 | We would like to have John Perry cabinets moved to the science gallery, or additional funds to build our own cabinets. | The cabinets are necessary for additional permanent displays as well as rotating displays from the science department. | OIT OHR OFC OT | No cost, just maintenance help in moving the cabinets. If we need to build our own cabinets, we estimate the cost at approximately \$6000. | ●OTO ●On-Going | 1 of 7 |
| 9.2 MAIN | New | Bio 6 | We would like to create a tree display around the central pillar of the science gallery. | We have worked with an artist in design of the natural history display of local organisms and are awaiting adequate funds to move forward. | OIT OHR OFC OOT | Approximately \$2000. | ⊙OTO ○On-Going | 4 of 7 |
| 9.2 MAIN | New | Bio 7 | We would like lighting to be installed in the science gallery to replace lighting removed by the art department. | Lighting for displays was removed, so we need new can lights and an additional set of track lights installed to illuminate science displays. | OIT OHR OFC OT | Approximately \$500. | ●OTO ●On-Going | 3 of 7 |

| Department/Program: Chemistry | Division: | Academic Year (AY): _2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: Physics | Division: Science | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|---|----------------|---|--|--|--------------------------|-------------------------|-----------------------|
| 3.1 ESTAl | Identify shortages of lab equipment | | Approximately half of the shortages of lab equipment have been rectified in the past two years. Last year I agreed to postpone any requests for lab equipment due to budget constraints. Eventually I will need to continue to acquire the necessary supplies so that each lab has sufficient equipment | This action item is on hold due to lack of funding | OIT OHR OFC OOT | Approximately \$5,000.00 | ● OTO ● On-Going | 2 of 3 |
| | Identify shortages of lab equipment for the | | This course has historically had low enrollment and administration has previously requested that the department discontinue the course. Hence, no lab equipment has been purchased for this course. If the course remains in the catalogue, some repairs to existing equipment, and some new equipment will be necessary. | This action item is on hold due to lack of funding | OIT OHR OFC OOT | Approximately \$4,000.00 | ●OTO ●On-Going | 3 of 3 |
| | Address necessary repairs and maintenanc e to the | | Several updates and repairs are needed for three telescopes possessed by the physics department. In particular, the large telescope requires an updated hand-held tracking mechanism. | This action item is on hold due to budget constraints. | OIT OHR OFC ⊙OT | Approximately \$400.00 | OTO On-Going | 1 of 3 |

| Department/Program: Physics | Division: Science | Academic Year (AY): 2013-14 |
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|-----------------------------|-------------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|---------------|-------------------------|--------------------------|
| _ | | | for the two basic physics sequences and make budget requests to address these shortages | | OIT OHR OFC OOT | | OTO On-Going | of 3 |
| _ | advanced physics course (Phy 208) | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 3 |
| _ | telescopes used for Astronomy courses | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ³ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ³ |

| Department/Program: Early Childhood Education | Division: | Academic Year (AY): 2013-14 |
|---|-----------|-----------------------------|
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|--------------------------|-------------------------|--------------------------|
| 5.1 OFFE | 4 | ECE-1 | Create ECE short term certificates that are aligned to the Child Care and Development Permit Matrix. | Increase in Dept. Certificates awarded | OIT OHR OFC OOT | N/A | OTO ● On-Going | 3 of 5 |
| 1.2 FOCU | 6 | ECE-2 | Conduct outreach and recruitment activities designed to increase the number of underrepresented students (i.e. men, non-native speakers, and non-traditional students) in the ECE field | Increase in the participation and success of underrepresented students in the ECE program | OIT OHR OFC OT | | OTO On-Going | 2 of 5 |
| - | | ECE-3 | Re-classify .50 faculty member to 1.0 to accurately reflect duties | Accurately reflect duties and bring and compensation into alignment with statewide | OIT OHR OFC OT | \$12,000-\$15,000 p/year | OOTO Oon-Going | 1 of ⁵ |

| Department/Program: Early Childhood Education | Division: | Academic Year (AY): 2013-14 |
|---|-----------|-----------------------------|
|---|-----------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------------------------------|--|---------------|---------------------|--------------------------|
| 5.1 OFFE | | ECE-4 | Submission of AAT in ECE to Chancellor's office | Transfer Degree established | OIT OHR OFC OOT | N/A | OTO On-Going | 1 of 5 |
| 3.1 ESTAL | | ECE-5 | Complete SLO assessments in order to effectively evaluate courses for student success | SLO assessments brought up to date | OIT OHR OFC OOT | N/A | OTO On-Going | 5 of 5 |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁵ |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁵ |

| s , , , s Equestion | Division: | Academic Year (AY): _2013-14 | |
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|---------------------|-----------|------------------------------|--|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: EnglishBasic Skills English | Division: Humanities | Academic Year (AY): 2013-14 |
|---|----------------------|-----------------------------|
|---|----------------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|--|--|----------------|---|---|--|-------------------|-------------------------|-----------------------|
| 5.1 OFFE | | 1 | Maintain variety and breadth of course offerings (including well-rounded liberal arts offerings at the 200-level). Focus on how we can offer literature courses in a way that will increase enrollments. Consider a year-long English sequence for general education requirements (with the possibility of | Maintain well-rounded breadth of course offerings for both first- and second-year students. Increase and maintain enrollments for literature and creative writing courses. | OIT OHR OFC OT | None anticipated | OTO On-Going | 2 of 14 |
| Multiple <i>A</i> 10.1 2.1 | | 2 | Be proactive about quality control and consistency through evaluations of adjuncts, for example. | Improve quality and consistency of course offerings. | OIT OHR OFC OOT | None anticipated | OOTO Oon-Going | 3 of 14 |
| Multiple <i>A</i> 2.1, 3.1 3.2, 4.1 5.1, 5.2 | | 3 | Attempt to schedule instructors through sequences, beginning in basic skills courses (151R and 151W) through transfer courses (101 and 103). | Improve retention rates and student success through consistency of instruction and scheduling. | OIT OHR OFC OT | None anticipated. | OOTO Oon-Going | 5 of 14 |

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type oto On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---|-------------------------|--------------------------|
| 5.1 OFFE | | 4. | Discuss with the Dean of Humanities the discontinuance of the current online Humanities 101, 102, 103 sequence due to perceived quality issues and conflicts with English Masterpieces courses. Also discuss with Dean the possibility of cross-listing or rewriting the Mythology curriculun | Provide consistency and quality in course offerings and improve enrollments in Masterpieces by eliminated unnecessary conflicts. | OIT OHR OFC OOT | None anticipated. | ●OTO ●On-Going | 6 of 14 |
| Multiple A 4.1 8.1 10.1 | | 5. | Hire a full-time English instructor. Work through the grant process around the first-year experience grant to determine if there is compatibility between the needs of the grant and Basic Skills English and the Student Success Task Force Recommendations. | Replace the loss of two earlier positions (Preston/Guimaraes and Green) and provide more consistency and stability to the department and the program. | OIT OHR OFC OT | Full-time faculty salary and benefits package. | OTO On-Going | 1 of 14 |
| Multiple A 3.1 10.1 | | 6. | Train English faculty on SLO assessment and TracDat more thoroughly/ | Create more effective, relevant, and usable SLO assessments for instructions improvement. | OIT OHR OFC OT | Some funding for adjuncts to attend a workshop. This is one-time, but with new adjuncts coming in all of the time, it could be on-going. | ⊙OTO ○On-Going | 7 of 14 |
| 5.1 OFFE | | 7. | Consider developing online/hybrid/integrated/synchronous/asynchronous literature and/or creative writing courses. | Create access for students to literature courses to which they would not otherwise have access. | OIT OHR OFC OOT | The additional units/stipend paid to instructors to develop online courses. This is one-time currently, but if there is success in these courses, it could appear again. | ●OTO ●On-Going | 12 of 14 |

Program Review Update and/or align with one or more of your Program Review Goals, Objectives and/or Recommendations. Further, each planned action must connect to one or more In the Table below, describe the "Actions" that your department plans to take during the 2012-13 academic year. These actions should be in response to the outcomes of your Annual of the Goals & Objectives in the College's Strategic Plan. Lastly, all actions that require additional resources must contain a description and cost estimate. Once all actions and any corresponding resource needs have been identified, each action must be ranked in priority order by the department.

| Priority (i.e. n of $\sum n$) | 7/16 | 8/16 | 11/16 | 1/16 |
|--|---|--|--|--|
| Type OTO On-Going | On-going | Ongoing | On-going | Ongoing |
| Budget Impact | Possible budget impact to be determined depending on needs for staffing and other materials to support the effort. It may be sufficient to reallocate existing resources | Technical skill set and ongoing training is necessary to fully support A&R content on the LTCC web site. | Cost of conference/travel | Continued fiscal support for consulting, backfill, technology. (fiscal impact tbd) |
| Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | HR OT | HR OT | ОТ | IT, HR, OT |
| Outcome(s) | Create a cohesive experience for prospective students while simultaneously providing the institution with data for recruiting and research. | Provide information and self-service options packaged in a manner to best serve the needs and/or interests of target audiences | Enhance the skills and abilities of staff. | Utilize new technologies effectively while maintaining data standards, increasing efficiency, and enhancing the student experience. |
| Action(s) | In coordination with Student Services, re-design the processes for prospective student recruitment including response to inquiries, Web site forms, data entry into Colleague, and reporting. | Build out the portal with extensive resources for students and employees. Develop content on the LTCC Web site to focus on prospective students and external audiences. | Provide training and professional development opportunities to the Admissions & Records staff. | Foster the institutionalization of Project VIEW. Participate in knowledge transfer; revise and document business processes; leverage workflows, reporting capability, and automations. |
| Action I.D. | | | | |
| Program Review Goal / Objective | 3 3 3 | 2 10 | | & F. |
| Strategic Goal / Objective | 2.2 | 2.2 3.1 4.2 | 10.1 | 8.1 9.1 |

Target Academic Year (AY): 2013-14

| Priority (i.e. n of $\sum_{i} n_i$ | 2/16 | 10/16 | 9/16 | 4/16 | 15/16 |
|--|---|---|--|---|--|
| Type OTO On-Going | | One-Time | Ongoing | Ongoing | |
| Budget Impact | | Possibly a one-time impact if A&R office is modified | Reallocate or hire staff. A need for a full-time evaluator was first identified in the 2003 program review and was reiterated in the 2009 version. | | |
| Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | | 2 | H | TO TO | |
| Outcome(s) | Develop bridges between departmental processes and coordinate to create smooth transitions between departments for students and employees. | Address student concerns regarding discussing these items at the A&R front counter | Allow incoming transfer coursework to be evaluated quickly to promote effective educational planning; increase efficiency and reduce processing time for credit evaluation requests. | Continue to provide effective remote support for online registration and other telephone interactions | Increased efficiency and enhanced student service |
| Action(s) | Work towards improved coordination, collaboration, and communication with Student Services (incl. Financial Aid), Instruction Office, and Fiscal Services | Modify A&R office or find alternate location for student interactions of a sensitive nature • Undocumented status/AB 540 • Residency issues involving court, medical, financial, or similar documents • Extenuating circumstance petitions | Automate degree audit, evaluate incoming transcripts, and provide increased support for the credit evaluation process. | In conjunction with the VOIP conversion, replace the current queue line phone center with similar or enhanced call center functionality | Continue to automate Admissions & Records processes and procedures as appropriate. |
| Action I.D. | | | | | |
| Program Review Goal / Objective | 8 | | 2 | 2 | 1 |
| Strategic Goal / Objective | All | 1.2 2.1 2.2 4.1 4.2 | 4.2 | 2.1 2.2 4.2 8.1 | 8.1 |

Target Academic Year (AY): 2013-14

Target Academic Year (AY): 2013-14

| Priority (i.e. n of $\sum n$) | 12/16 | 16/16 | 13/16 | 14/16 |
|--|---|---|---|---|
| Type OTO On-Going | OTO Ongoing | TBD | Ongoing | OTO for impleme ntation; ongoing to support new systems |
| Budget Impact | To be determined based on proposals – one-time and ongoing costs are involved in most items Intercollegiate athletics and international students would require a significant change in staffing structure and intensive training due to compliance requirements. | | To be determined | Changing technology typically involves IT support, may require additional staffing, and may result in reductions/increases in technology costs. (fiscal impact tbd) |
| Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | H H OT | Possibly HR (see priority 3 of 16) | HR IT OT | H H O |
| Outcome(s) | Ensure sufficient resources to support the successful implementation and adoption of the initiatives. *Will impact diploma printing contract in addition to staffing implications | Increase security, ensure appropriate record retention, allow efficient record retrieval, and reduce storage needs for paper records. | Develop the departmental capacity necessary to adequately support institutional objectives | Enhance current systems, respond to external mandates, or provide additional online services for students |
| Action(s) | Provide adequate staffing and technology to support the following proposed initiatives: Intercollegiate athletics Quarterly conferral of degrees* Expansion of inmate education – local Expansion of inmate education – LA County Destination college – international students | Continue converting historical records to a digitized format. | Assess and develop the Admissions & Records infrastructure necessary to support new and changing institutional initiatives. | Assess and recommend new technology as appropriate (e.g., OpenCCCApply) or as necessary to meet statewide objectives (e.g., etranscripts) |
| Action I.D. | | | | |
| Program Review Goal / Objective | 4 6 10 | 6 | 4 10 | 1 2 4 10 |
| Strategic Goal / Objective | 8.1 | 8.1 | 8.1 | 9.1 |

| Department/Program: NC ESL | Division: | Academic Year (AY): 2013-14 |
|----------------------------|-----------|-----------------------------|
|----------------------------|-----------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|------------------------|-------------------------|-----------------------|
| - 5.1. 5.2 7.2 | 1.a.,b.,c.,d. 10.a., b. | ESL 1 | Revise current curriculum, Levels 1-4 Revise Citizenship class Develop new curriculum - Culinary, Childcare, Healthcare, Automotive GED course update | Students better prepared, increase student success, increase opportunities for work, finish material for each level | ☐ IT ☐ HR ☐ FC • OT | New courses | OTO On-Going | 1 of 4 |
| - 2.2 3.1 3.2 | 2.b. 8. | ESL 1 | Revise placement evaluation Develop student orientation | Increased student success | ☐ IT | Within existing budget | OTO On-Going | 2 of 4 |
| 9.1 9.2 10.1 10.2 | 3.a. 6.a. 6.b. | ESL 1 | Technology training for instructors | Enhanced instruction | □ IT □ HR □ FC □ OT | Within existing budget | ⊙ото ○on-Going | 3 of ⁴ |

| Department/Program: NC ESL | Division: | Academic Year (AY): 2013-14 |
|----------------------------|-----------|-----------------------------|
|----------------------------|-----------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---------------------------|---|--|---------------|-------------------------|--------------------------|
| - 1.1 1.2 4.2 5.2 | 1.d. 8. 9. | ESL 1 | Become GED Testing Center | Increased student success, reach more students, decrease local student costs to take test | ● IT ● HR ● FC □ OT | Unknown | OTO On-Going | 4 of 4 |
| _ | | | | | ☐ IT ☐ HR ☐ FC ☐ OT | | OOTO Oon-Going | of 4 |
| _ | | | | | □IT □HR □FC □OT | | OOTO Oon-Going | of ⁴ |
| _ | | | | | ☐ IT ☐ HR ☐ FC ☐ OT | | OOTO Oon-Going | of ⁴ |

| Pepartment/Program:EVS | Division: _ | CTE/Instruction | Academic Year (AY):2013-14 |
|------------------------|-------------|-----------------|----------------------------|
|------------------------|-------------|-----------------|----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|--|-------------------------|--------------------------|
| 5.1 | New | EVS-1 | Modify existing EVS curriculum into two courses. Potential titles would be "Introduction to Environmental Science" (primarily non-biological topics) and "Environmental Biology" (primarily biological topics and conservation). | More effective "packaging" of complex curriculum; enhance student learning. | HR | Approximately \$400 (one time) for stipend to develop course outlines. | ото | 1 of 2 |
| 5.1 | New | EVS-2 | Continue to study the feasibility of offering an Environmental Science or Environmental Studies certificate at LTCC. If deemed feasible, build out courses and submit certificate for approval through Curriculum Committee, Chancellor's Office, and N/FN Regional Consortium (if vocational in nature Environmental Studies) | FTES generation. Better meet the transfer needs of EVS students. Meet local need for EVS courses. | HR | \$1500 stipend (one time) to assess local educational needs and develop new courses/approval packets for possible delivery in fall 2014. | ОТО | 2 of 2 |
| | | | 3)/2 | | IT HR FC OT | | OT On-Going | of |

| Department/Program: _ | EVS | Division:CTE/Instruction | Academic Year (AY):2013-14 |
|-----------------------|-----|--------------------------|----------------------------|
|-----------------------|-----|--------------------------|----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|-----------------------|
| | | | | | IT HR FC OT | | OT On-Going | of |
| | | | | 69/ | IT HR FC OT | | OT On-Going | of |
| | | | | | IT HR FC OT | | OT On-Going | of |
| | | | | | IT HR FC OT | | OT On-Going | of |

| Department/Program: Firefighting/Emer Ops (FIR, Fire | Division: CTE | Academic Year (AY): 2013-14 |
|--|---------------|-----------------------------|
|--|---------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|----------------------------------|-------------------------|--------------------------|
| 5.1 OFFE | L-2, L-5 | FIR-1 | Hire full-time faculty member/director. | More efficiently and effectively manage Fire Science courses, Fire Academy, Fire Officer, and Fire Agency ISAs | OIT OHR OFC OT | \$60,000 + benefits | OTO On-Going | 6 of 6 |
| 5.1 OFFE | NEW | FIR-2 | Revise Fire Officer curriculum to ensure compliance with new State Fire Training Division's requirements. Adjunct faculty to research changes and make corresponding changes to course outlines of record. Recommend new projected schedule based on local and regional training needs. | Compliance with new curricular standards and consistency with other colleges in the state. | OIT OHR OFC ⊙OT | \$500 stipend | ●OTO ○On-Going | 1 of 6 |
| 5.1 OFFE | L-5 | FIR-3 | Begin to replace turnouts for live fire drills at rate of 2 sets per year. | Meet safety requirements for Regionally Accredited Fire Training Program. | OIT OHR OFC ⊙OT | \$6,676 for two sets of turnouts | OOTO OOn-Going | 2 of ⁶ |

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-------------------------|--------------------------|
| 5.1 OFFE | L-5 | FIR-4 | Replace 8 SCBA cylinders on an annual basis; reflects 5-year plan to replace 40 cylinders. | Meet safety requirements for Regionally Accredited Fire Training Program. | OIT OHR OFC OOT | \$5,024 for 8 new cylinders per year (for 4 years) | OOTO Oon-Going | 3 of 6 |
| 5.1 OFFE | L-5 | FIR-4 | California Fire Technology Director's Association | Stay abreast of changes in SFMO requirements | OIT OHR OFC ⊙OT | \$50 | OTO On-Going | 5 of 6 |
| 5.1 OFFE | L-5 | FIR-5 | Materials related to live fire drills | Meet safety requirements for Regionally Accredited Fire Training Program. | OIT OHR OFC ⊙OT | \$2,500 | OTO On-Going | 4 of 6 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁶ |

| Department/Program: Green Sustainable Education Division | n: | Academic Year (AY): 2013-14 |
|--|----|-----------------------------|
|--|----|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|---------------|-------------------------|-----------------------|
| Multiple A 4.1, 4.2, 5.1, 5.2 | | GSE 1 | Increase support of this program. Currently GSE Coordinator is paid for about one hour of work per week. | Improved class sequencing, promotion and development of new courses. | OIT OHR OFC OOT | Unknown | OOTO On-Going | 1 of 3 |
| Multiple A 6.1, 6.2, 9.2 | | GSE 2 | Increase GSE and LTCC use of the Demonstration Garden. | Run GSE classes using the Demonstration Garden. | OIT OHR OFC OOT | Unknown | OTO On-Going | 2 of 3 |
| Multiple A 6.1, 6.2, 7.1, 7.2 | | GSE 3 | Increase GSE recognition in South Shore "green" community. | Sponsor community events. | OIT OHR OFC ⊙OT | Unknown | OOTO Oon-Going | 3 of 3 |

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|-----------------------|
| 9.1 ESTAl | | | | | OIT OHR OFC OOT | | OTO On-Going | 4 of 3 |
| Multiple A | | | | | OIT OHR OFC OT | | OTO On-Going | 5 of 3 |
| Multiple A | | | | | OIT OHR OFC OT | | OTO On-Going | 6 of 3 |
| _ | | | | | ⊙IT ○HR ○FC ○OT | | ●OTO ●On-Going | of ³ |

| Pepartment/Program: Humanities | Division: | Academic Year (AY): _2013-14 |
|--------------------------------|-----------|------------------------------|
|--------------------------------|-----------|------------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|-----------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| epartment/Program: History | Division: | Academic Year (AY): <u>2013-14</u> |
|----------------------------|-----------|------------------------------------|
|----------------------------|-----------|------------------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: Philosophy | Division: | Academic Year (AY):2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|-----------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: Religion Division Division | | Academic Year (AY): _ | 2013-14 |
|--|--|-----------------------|---------|
|--|--|-----------------------|---------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| epartment/Program: Speech | Division: | Academic Year (AY): _2013-14 |
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|---------------------------|-----------|------------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: Intensive Spanish Summer Institu | Division: | Academic Year (AY): 2013-14 |
|--|-----------|-----------------------------|
|--|-----------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|---|--|----------------|--|---|---|--|-------------------------|-----------------------|
| 7.1 DEVE 1.1, 5.1, 5,2, 7.1, 9.1, 10.1 10.1 | PR Goal 1a, 1c, 1d, 2. ISSI evaluations | ISSI 1 | Course development and improvement: Develop, purchase related materials, write curriculum and provide new cultural break-out sessions and mini-courses addressing needs of students as per evaluation feedback. Update curriculum for current courses. | Increased instructional opportunities for students. Support for faculty and students. | OIT OHR OFC OOT | Materials purchase is within budget. Will need up to approximately 20 hours of personnel for curriculum development. | OTO On-Going | 1 of 4 |
| - 7.1, 7.2 | | ISSI 2 | Improve marketing techniques to reach more potential students more efficiently, particularly in the area of social media. Work with Director of CASE and with community members . | Reach more potential students, increase enrollment as directed, possibly decrease expenses. | OIT OHR OFC OOT Director of CAS | Potentially could cut costs for outreach/marketing. | OTO ● On-Going | 2 of 4 |
| - 10.1 | 2b | ISSI 3 | Provide Professional Development for Directors and Program Tech in use of excel. Information regarding ISSI Instructor schedules, conversation groups, data, programs, materials, etc are in the process of being moved from old systems to excel. | Provide more efficient systems to better serve students and staff. | OIT OHR OFC OOT | Within budget. | OOTO OOn-Going | 3 of 4 |

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---------------|-------------------------|--------------------------|
| - 7.1, 7.2, 8.2 | | ISSI 4 | Work with Director of CASE and community members to seek funding sources, donations and sponsors to support ISSI activities and programs. | Continue ISSI activities and materials that support program goals at the current level of excellence. | OIT OHR OFC OOT Director of CAS | | ○OTO ⊙On-Going | 4 of 4 |
| _ | | | | | OIT OHR OFC OOT | | OTO On-Going | of 4 |
| _ | | | | | OIT OHR OFC OOT | | Оото Оол-Going | of ⁴ |
| | | | | | OIT OHR OFC OOT | | OTO On-Going | of ⁴ |

| Department/Program: Physical Education Health | Division: Science Business | Academic Year (AY): 2013-14 |
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|---|----------------------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---|-------------------------|-----------------------|
| 9.2 | PR-10 | PEH.1 | Heating - Cooling (gym) -evaluating current systems -coming up with protocols | - within the next 2 quarters of said calendar year (11-12) meet with admin, M&O, and PEH - more effective maintenance of heating- cooling system in gym | OIT OHR OFC OOT | - NA (unless system upgrade needed or mechanical work done) | OTO On-Going | 1 of 6 |
| 9.2 | New APR update PR-10 | PEH.2 | Cooling - Gym (basketball area) - windows in 4 corners of gym - provide ventilation/cooling - electrically controlled | - provide for gym-basketball court area alternate method of cooling in "shoulder" season | OIT OHR OFC OOT | - Not known - - estimate \$5000-\$10,000 | ●OTO ●On-Going | 2 of 6 |
| 8.2 | New APR update New APR update | PEH.5 | FEC Equipment: need of a Bike and EFX machine. If treadmill breaks then we need to replace it. | - FEC equipment is getting old. Would like to upgrade this equipment | OIT OHR OFC ⊙OT | Bike - \$3200 EFX - \$6100 (TM - \$6700) | OOTO Oon-Going | 3 of 6 |

| Department/Program: Physical Education Health | Division: Science Business | Academic Year (AY): 2013-14 |
|---|----------------------------|-----------------------------|
|---|----------------------------|-----------------------------|

| Strate Goal Object | / | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|--------------------------|---|--|----------------|---|--|--|--|-------------------------|-----------------------|
| _ 8.1 | | New APR update | PEH.3 | Spin Bikes | these classes are very popular with high enrollment and multiple sections. needed to replace aging bikes newer technology which will enhance the educational experience. | OIT OHR OFC OOT | per bike = \$1500 x 5 bikes Total = \$8000 | ●OTO ●On-Going | 4 of 6 |
| _ 8.1 | | New APR update | PEH.3 | Equipment: stretching mats (G3-Dance), , Weights (adult wellness-power speed class) | - newer equipment to support classes | OIT OHR OFC OOT | -Stretching Pads - \$1100 (30 pads) -Weights - \$200-\$300 | ⊙OTO On-Going | 5 of 6 |
| 6.1 | | PR-12 | PEH.4 | High School - LTCC collaboration with new Sports Medicine Facility at High School | -meet with principle of High School to understand the new facility and its curriculum -partnering with High School (if it is even possible) in the hopes of students enrolling in our PEH | OIT OHR OFC OOT | Not applicable | ●OTO ●On-Going | 6 of 6 |
| _ | | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 6 |

| Department/Program: Physical Therapy Aide | Division: CTE | Academic Year (AY): 2013-14 |
|---|---------------|-----------------------------|
|---|---------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|--|-------------------------|-----------------------|
| 1.1 STREI | New | PTA-1 | Investigate articulation opportunities with South Tahoe High School's new Sports Medicine program. | Create a program of study that seamlessly transitions between the secondary and postsecondary levels. Provide students with a wider array of career options in the healthcare industry. | OIT OHR OFC OOT | None | OTO On-Going | 1 of 2 |
| 5.1 OFFE | New | PTA-2 | Investigate opportunities to expand the career ladder to include a possible Physical Therapy Assistant program in partnership with other regional community colleges. | Provide students with opportunities for more advanced training in physical therapy. | OIT OHR OFC OT | \$1000 stipend for adjunct faculty member to conduct a feasibility study for the development of a PT Assistant program. | ●OTO ●On-Going | 2 of 2 |
| _ | | | | | OIT OHR OFC OOT | | ⊙OTO ○On-Going | of ² |

| Department/Program: Physical Therapy Aide | Division: CTE | Academic Year (AY): 2013-14 |
|---|---------------|-----------------------------|
|---|---------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------|--------------------------|
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ² |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 2 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ² |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ² |

| Department/Program: Library | Division: | <u> </u> | Academic Year (AY): 2013-14 |
|-----------------------------|-----------|----------|-----------------------------|
|-----------------------------|-----------|----------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-----------------------------------|-----------------------|
| 9.1 | 2D + 5A | LIB 1 | Implement and publicize and promote new library platform service called WMS, which includes new bells and whistles for library patrons and new streamlined staff workflows, and cleaner, more accurate bibliographic and patron data | Upgraded services, e.g., ILL forms Improved workflows Improved online catalogfederated searching, for example Less dependence on IT | OIT OHR OFC OOT | SAVINGS in library and IT budgets due to more efficient cloud-based system | OTO On-Going | 1 of 5 |
| 9.1 | 1C + 2D | LIB 2 | Provide subscription to vibrant captioned online films for F2F and online classes to comply with accreditation standards of equal access/services to all students | Buy Films on Demand annual database which will enliven and enrich all classroom curriculum and decreaase demand for hard copy DVD's | OIT OHR OFC ⊙OT | \$2400 if under 1500 FTE, but some costs (\$500) offset with fewer DVD purchases Total increase under \$2000, but no added cost compared to | OOTO Oon-Going | 3 of 5 |
| 8.1 | 2F | LIB 3 | Lease new photocopier and coin op because current unit is 7 years old and has no backup as only public copier on campus. | Place library's current machine in TLC for backup when new one arrives and provide higher grade photocopier to library (no need to own it) | OIT OHR OFC OT | Not sure Can go out for bids if funded. Possibly free if outsourced and allow price increase per copy for students. Could offer cheaper copies in TLC for students, but charge | ⊙ OTO ○ On-Going | 2 of 5 |

| Department/Program: Library | Division: | <u> </u> | Academic Year (AY): 2013-14 |
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| Strat Goal Obje | / | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|-----------------------|---|--|----------------|--|--|--|--|-------------------------|-----------------------|
| 3.1 | • | 1 C | LIB 4 | Purchase credit card receipt printer linked up to new WMS circ transaction module | Improved, efficient, faster business and bibliographic record-keeping for students and staff | OIT OHR OFC OOT | Approx cost \$1500? Price quotes in process | ⊙OTO ○On-Going | 4 of 5 |
| _ | 1 | IC | LIB 5 | Purchase scanner for students and general public to use, unless we have a public copier that can scan as well as make copies | Meet demand for digitization of files and documents as well as serving as a substitute for a fax machine | OIT OHR OFC OOT | | ⊙OTO ○On-Going | 5 of 5 |
| _ | | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 5 |
| | | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 5 |

| Department/Program: Counseling | Division: Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|-------------------------------------|--|----------------|---|---|--|---|-------------------------|--------------------------|
| 1.2 2.1 4.1 6.1, 6.2 | Dean position existed during last | COU-1 SS | Hire Permanent Dean of Student and Academic Support Services | Ensure critical oversight and leadership for existing and expanding student and academic services, programs, and grants | OIT OHR OFC OOT | \$110,000 + Benefits (Approximately 40% paid by TRiO Grant) | OTO On-Going | 1 of 5 |
| | New | COU-2 SS | Develop and fully implement a comprehensive program review process for all Student Service areas (counseling, matric, transfer, career, financial aid, calworks, eops/care, drc, etc) | Complete a comprehensive program review for Student Services | OIT OHR OFC OOT | N/A | OTO On-Going | 5 of 5 |
| 1.1 2.1, 2.2 3.1, 3.2 4.2, | New | COU-3 SS | Develop and fully implement a comprehensive, data-driven evaluation process of our existing and expanding Student and Academic Support Services | Evaluate the effectiveness of support services being provided from the front door to degree completion | OIT OHR OFC OOT + HR | Unknown | OOTO Oon-Going | 4 of 5 |

| Department/Program: Counseling | Division: Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-------------------------|-----------------------|
| 9.1 | New | COU-4 SS | Develop programming for SARS and Colleague to share data. | Increase the availability and access to data used for reporting in counseling, matriculation, eops/care, transfer, financial aid, TRiO, Basic Skills, DRC, etc. | OIT OHR OFC OOT +HR | Unknown | ⊙OTO ○On-Going | 3 of 5 |
| 2.1, 2.2 3.1, 3.2 4.1 | | COU-5 SS | Expand student ambassador program to meet the increasing demand for their assistance with supporting students and various college activities | Fully support students from application to graduation | OIT OHR OFC OT | 400 additional hours @ approximately \$9/hr Categorical | OOTO Oon-Going | 2 of 5 |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 5 |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 5 |

| Department/Program: Career Services | Division: Counseling / Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|------------------------------------|--|----------------|---|--|--|----------------------------|-------------------------|-----------------------|
| 3.2, 4.2, 9.1, 10.1 | | CAR-1 SS | Identify and purchase product to replace DISCOVER, a career and educational exploration website used by counselors, students, and instructional faculty to help students with career exploration and planning | Students will have an easy-to-access, one-stop website to take career assessments and acquire labor market information and information about educational requirements and majors | OIT OHR OFC OOT | \$1000 per year (estimate) | OOTO Oon-Going | 1 of 3 |
| 2.1, 2.2, 3.1, 3.2, 4.1, 4.2 | | CAR-2 SS | Train student ambassadors in the basic use of Onetonline.org, Mynextmove.com, cacareercafe. com and other career websites to assist students with career exploration in the Career Center | Students will receive direction and guidance in accessing websites and information to help them with learning about careers and majors | OIT OHR OFC OT | Unknown | OOTO OOn-Going | 3 of 3 |
| 6.1, 6.2, 7.1, 7.2 | | CAR-3 SS | Support the cost of the Annual Career Fair with unrestricted general fund | Employers will find interns and/or employees and students will find internships and/or jobs | OIT OHR OFC OOT | \$600 | OOTO Oon-Going | 2 of 3 |

| Department/Program: Career Services | Division: Counseling / Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|--------------------------|
| _ 🔻 | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 3 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 3 |
| _ 🔻 | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of 3 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 3 |

| Department/Program: | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|--|-------------------------|-----------------------|
| 3.1 4.2 5.1 6.2 | T-1 | TRN-1 SS | Work with the institutional researcher to develop a system for collecting information on students who have transferred from LTCC to public & private 4-year institutions (also needed by TRIO and Financial Aid) | Collecting important data on students who have transferred from LTCC to public & private 4 -year institutions (also needed by TRIO and Financial Aid) | OIT OHR OFC OT | N/A | OTO On-Going | 4 of 5 |
| 4.2 10.1, 10.2 | New | TRN-2 SS | Increase Faculty contract for the Articulation Officer/Transfer Center Coordinator to 214 day contract. Articulation officer responsibilities are increasing with the recently legislated SB1440 degrees and SB1415, which mandates a supra numbering system. | 214 day contract would allow for full-time counseling presence in the summer, during longer registration blocks, and allow for needed administrative time to complete expanding articulation responsibilities. | OIT OHR OFC OOT | Approximately \$15,428 increase to annual salary, based on current step (no significant additional benefits costs) | | 1 of 5 |
| 1.2 2.1, 2.2 4.2 | T-5 | TRN-3 SS | Increase the number of underrepresented students transferring from LTCC to four-year institutions | Will need TRN-1 to happen 1st in order to have a baseline. A more educated next generation of underrepresented students | OIT OHR OFC OT | N/A | Оото | 5 of 5 |

| Department/Program: Transfer/Articulation | Division: Student Services | Academic Year (AY): 2013-14 |
|---|----------------------------|-----------------------------|
|---|----------------------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-------------------------|-----------------------|
| 9.1, 9.2 | New | TRN-4 SS | Establish a user-friendly, easily accessible transfer center space for students | Students will be able to easily retrieve important transfer information including college catalogs, transfer updates, application information, and other college specific information for transfer students | Оот | Not sure, depends on configuration changes as this will be in concert with both Career and Financial Aid | ⊙OTO ○On-Going | 3 of 5 |
| 4.1, 4.2 5.1, 5,2 | | TRN-5 SS | Train Student Ambassadors in the basic functions of the transfer center to assist students with transfer planning. | Students will receive direction and guidance in accessing transfer center materials and materials | OIT OHR OFC ⊙OT | Unknown | ○OTO ⊙On-Going | 5 of 5 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 5 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 5 |

| Department/Program: Matriculation | Division: Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---------------|-----------------------------------|-----------------------|
| 4.2 9.1 | | MTR-1 SS | CONTINUE TO INCORPORATE RELEVANT TECHNOLOGY INTO THE MATRICULATION PROCESS | STUDENTS WILL ACCESS THEIR STUDENT PORTAL FOR MATRICULATION | OIT OHR OFC OOT | Unknown | OOTO Oon-Going | 1 of |
| 3.2 2.2 2.1 9.1 | | MTR-2 SS | CONTINUE TO IMPLEMENT ONLINE ORIENTATION, ONLINE COUNSELING, AND OTHER SUPPORT SERVICES FOR DISTANCE EDUCATION STUDENTS | PORTAL NOTIFICATION TO MATRICULANTS | OIT OHR OFC OOT + HR | | ⊙ OTO ○ On-Going | 2 of |
| 4.1 8.1 10.1 | | MTR-3 SS | PROVIDE TRAINING AS NEEDED, TO INSTRUCTION OFFICE AND ADMISSIONS AND RECORDS STAFF REGARDING CHANGES IN MATRICULATION PROGRESS | KEY STAFF WILL HAVE CONSISTENT AWARENESS OF MATRICULATION PROCESS | OIT OHR OFC OOT | | Оото Оол-Going | 3 of |

| Department/Program: Matriculation | Division: Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|--------------------------|
| _ | | | | | OIT OHR OFC OOT | | OTO On-Going | of |
| | | | | | OIT OHR OFC OOT | | OTO On-Going | of |
| _ 🔻 | | | | | OIT OHR OFC OOT | | OTO On-Going | of |
| _ 🔻 | | | | | ⊙IT ○HR ○FC ○OT | | ●OTO ○On-Going | of |

| Department/Program: Financial Aid | Division: Student Serivces | Academic Year (AY): 2013-14 |
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| Strategi Goal / Objectiv | | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|--------------------------------|----------|--|----------------|---|--|--|---------------|-----------------------------------|-----------------------|
| | • | 1 | FIN-1 SS | Provide permanent workspace for part-time hourly Financial Aid Assistant. This is part of re-configuration of Student Services involving CalWORKs Assistant and transfer center, as well. | Financial Aid Assistant will have appropriate workspace, and students will meet with F.A. Ass't in more welcoming and accommodating environment. | OIT OHR OFC OOT | N/A | ⊙ OTO ○ On-Going | 1 of 4 |
| - 4.2 1.2 6.1 6.2 | + | 2 | FIN-2 SS | Expand marketing of scholarship opportunities. Financial Aid Assistant, as well as Student Ambassadors and other f.a. staff, will make classroom presentations regarding scholarship opportunities. Collaboration with CACE Director in both marketing efforts and expansion of donor base. | Scholarship applications will increase 20% from 2012-13; scholarship donations will increase 10% from 2012-13. | OIT OHR OFC OT | categorical | OOTO OOn-Going | 2 of 4 |
| 6.2 9.1 1.2 | \ | 3 | FIN-3 SS | Work with the Dir of Institutional Reseach & Planning to utilize National Student Clearinghouse to develop reports and collect data on financial aid recipients who have transferred from LTCC to public and private 4 -year institutions. | Financial Aid will be able to establish baseline for data and track outcomes for its students, especially underrepresented students. | OIT OHR OFC OOT | categorical | OOTO Oon-Going | 3 of 4 |

| Department/Program: Financial Aid | Division: Student Serivces | Academic Year (AY): 2013-14 |
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| Strate Goal Object | / ctive | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|--------------------------|------------|--|----------------|--|--|--|---------------|-------------------------|--------------------------|
| 9.1 10.1 | 1 | 4 | FIN-4 SS | Utilize Ellucian consultant to expand capabilities in Financial Aid communications management, revised satisfactory academic progress policy, customized reports (e.g. return of Title IV funds) . | Financial Aid will more effectively utilize functionality of Colleague, improving communication with students and reducing staff workload related to reporting requirements. | OIT OHR OFC OOT | categorical | ⊙OTO ○On-Going | 4 of 4 |
| _ | | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 4 |
| | | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 4 |
| _ | • | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 4 |

| Department/Program: CalWORKs | Division: Student Services | Academic Year (AY): 2013-14 |
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|------------------------------|----------------------------|-----------------------------|

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|---------------|-------------------------|-----------------------|
| - 2.1 9.2 | 1 | CWK-1 | Move CalWORKs Assistant to stand-alone office, providing a better workspace for this program and its students. This is part of re-configuration of Student Services involving Financial Aid Assistant and transfer center, as well. | CalWORKs students will be able to meet with the CalWORKs Assistant in a more private and accommodating environment. | OIT OHR OFC OOT | categorical | ⊙OTO ○On-Going | 1 of 2 |
| - 2.2 3.1 | 2 | CWK-2 | Purchase 2-3 laptops or notebooks for student use. (No IT support expected.) | CalWORKs students will be able to borrow laptop/notebook for a quarter to assist with successful completion of their educational objectives. | OIT OHR OFC OOT | categorical | ⊙OTO ○On-Going | 2 of 2 |
| - | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ² |

| Department/Program: CalWORKs | Division: Student Services | Academic Year (AY): 2013-14 |
|------------------------------|----------------------------|-----------------------------|
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|-----------------------|
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ² |
| | | | | | OIT OHR OFC OOT | | OTO On-Going | of 2 |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ² |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ² |

| Department/Program: EOPS & CARE | Division: Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|---------------|-------------------------|-----------------------|
| 2.1 3.1, 3.2 | | EOPS-1 SS | Convert PT Temporary EOPS/Financial Aid Assistant to a regular PT position | Provide consistent and on-going support for both EOPS & Financial Aid students | OIT OHR OFC OT | Categorical | OTO On-Going | 1 of 1 |
| _ | | | | | OIT OHR OFC OT | N/A | OTO On-Going | 3 of 1 |
| | | | | | OIT OHR OFC OOT + HR | | OOTO Oon-Going | of 1 |

| Department/Program: EOPS & CARE | Division: Student Services | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|--------------------------|
| _ | | | | | OIT OHR OFC OOT | | ⊙OTO ○On-Going | of 1 |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 1 |
| _ 🔻 | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 1 |
| _ 🔻 | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 1 |

| Department/Program: ANT/SOC | Division: Humanities/Social Science | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---------------|-------------------------|--------------------------|
| 4.2 ENSU | A.2 | ANT-2 | Monitor enrollment patterns in ANT & SOC. | Assess and alter course offerings in ANT & SOC. | OIT OHR OFC ⊙OT | n/a | OTO On-Going | 1 of |
| 4.2 ENSU. | D.1 | ANT-5 | Focus on interactive pedagogical activities in ANT & SOC. | Purchase collaborative board games for ANT & SOC sources. | OIT OHR OFC ⊙OT | \$650.00 | OTO On-Going | 2 of |
| 4.2 ENSU. | D.1 | ANT-6 | Focus on effective pedagogical tools in ANT & SOC. | Purchase hominin skulls to update physical anthropology (ANT 103) teaching. | OIT OHR OFC ⊙OT | \$1200.00 | OTO On-Going | 3 of |

| Department/Program: ANT/SOC | Division: Humanities/Social Science | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|---------------|---------------------|-----------------------|
| 4.2 ENSU | D.1 | ANT-6 | Develop audio-visual offerings for courses in ANT & SOC. | Purchase DVDs from Media Education Foundation. | OIT OHR OFC ⊙OT | \$750 | ⊙OTO ○On-Going | 4 of |
| | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |
| - | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of |

ANNUAL PROGRAM REVIEW/UNIT PLAN

Annual Program Review Update and/or align with one or more of your Program Review Goals, Objectives and/or Recommendations. Further, each planned action must connect to In the Table below, describe the "Actions" that your department plans to take during the 2013-14 academic year. These actions should be in response to the outcomes of your one or more of the Goals & Objectives in the College's Strategic Plan. Lastly, all actions that require additional resources must contain a description and cost estimate. Once all actions and any corresponding resource needs have been identified, each action must be ranked in priority order by the department.

| Priority (i.e. n of Σn) | 2/3 | 3/3 | 1/3 |
|--|---|---|--|
| Type oto on-Going | Not sure of the implications for IT | ОТО | ОТО |
| Budget Impact | Unsure | Unsure | Unsure |
| Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | IT | OT | OT |
| Outcome(s) | Students will have more flexibility in scheduling a required course for the psychology degree. This course is only offered once a year. | This will be the first step in moving towards the development of an online psychology degree. | Moving towards offering an online psychology degree. |
| Action(s) | Create an online lab component for Psy 211 | Submit all DE curriculum for all relevant psy courses | Full-time faculty will be completing a sabbatical project related to DE. |
| Action I.D. | Psy 1 | Psy 2 | Psy 3 |
| Program Review Goal / Objective | New Objective | New Objective | New Objective |
| Strategic Goal / Objective | 5.1 | 5.1 | 5.1 |

__Target Academic Year (AY): 2013-14 Department/Program: Psychology Division: Humanities/Social Sciences

| Priority (i.e. n of Σn) | | |
|---|--|--|
| Type OTO On-Going | | |
| Budget Impact | | |
| Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | | |
| Outcome(s) | | |
| Action(s) | | |
| Action I.D. | | |
| Program Review Goal / Objective | | |
| Strategic Goal / Objective | | |

| Department/Program: Ethnic Studies | Division: | Academic Year (AY): _2013-14 |
|------------------------------------|-----------|------------------------------|
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: Political Science Division: Division: Academic Year (AY): _2013-14 | |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|------------|--|--|-------------------------|--------------------------|
| | N/A | N/A | No action items identified by full-time faculty member. | N/A | ОТ | \$0 (fund to baseline budget for 2013-2014) | ОТО | 1 of 1 |
| | | | | | IT HR FC OT | | OTO On-Going | of |
| | | | | | IT HR FC OT | | OTO On-Going | of |

| Department/Program: THEATRE ARTS | Division: HUMANITIES | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|--------------------------|-------------------------|-----------------------|
| 9.1 9.2 | New | THE 1 | Upgrade Theatre booth computer and Theatre Technician's office computer to AVID certified hardware to be able to run ProTools software. | The Theatre will be able to utilize the ProTools program for department and campus needs and tie in to the new ProTools program in the Music Department | OIT OHR OFC OOT | \$3,000 | ⊙OTO ○On-Going | 1 of 8 |
| 9.1 9.2 | New | THE 2 | Purchase ProTools software for Theatre Department. | The Theatre will be able to utilize the ProTools program for department and campus needs and tie in to the new ProTools program in the Music Department | OIT OHR OFC OOT | \$500.00 | ●OTO ○On-Going | 2 of 8 |
| - 6.1 6.2 | 2.i | THE 3 | Create an advertising and marketing plan for Theatre productions and courses in conjunction with the PIO. | Advertising productions will result in increased audience attendance and increased revenue for the college; Increased visibility for the department and the college; Increased enrollment | OIT OHR OFC ⊙OT | \$500.00 for Advertising | OOTO Oon-Going | 3 of 8 |

Department/Program: THEATRE ARTS Division: HUMANITIES Academic Year (AY): 2013-14

| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type oto On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|--|--|--|-------------------------|-----------------------|
| 4.2 | New | THE 4 | Obtain funds to purchase Broadway song books, instrumental accompaniment CDs, and DVDs of musicals for the new sequence of Musical Theatre Techniques | Provide an affordable song accompaniment option for student class performances; provide resources for students | OIT OHR OFC OOT | \$300.00 | ⊙OTO ○On-Going | 4 of 8 |
| 9.1 10.1 | 2.b | THE 5 | Obtain funds for the Theatre Technician to attend conferences to keep up to date on issues relating to theatre equipment, materials, and safety. Technician hasn't attended a conference since 2004. | Ensure that Theatre Technician is up-to-date on current trends and issues relating to equipment, materials, technology, and safety; utilize training in department duties and student education. | OIT OHR OFC OOT | \$1,200.00 (The Theatre Tech should attend at least once every two years) | OTO On-Going | 5 of 8 |
| 6.1 | 1.a | THE 6 | Continue to develop Improvisation performance group and offer performances on campus and extend into the community as under department banner, Random Acts of Improv. | Increased performance offerings will result in greater visibility for the department and the college Community outreach Increased enrollment | OIT OHR OFC ⊙OT | N/A | OOTO OOn-Going | 6 of 8 |
| 5.1 | New | THE 7 | Pursue the feasibility of creating a Broadcasting emphasis/certificate under the Theatre Arts Department. | Expand course offerings Increase enrollment Outreach to campus and community with LTCC radio station | OIT OHR OFC ⊙OT | If established, this new program would need an adjunct to teach courses; possible investment in equipment to be determined | OOTO OOn-Going | 7 of 8 |

| Department/Program: THEATRE ARTS PAGE 3 | Division: | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-------------------------------------|--|--|----------------------|-------------------------|-----------------------|
| - 5.1 | New | THE 8 | Develop a Dramatic Writing Emphasis | Increased enrollment Expand course offerings More performance opportunites | OIT OHR OFC OT | Hiring more adjuncts | OTO On-Going | 8 of 8 |
| _ | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of 8 |
| - | | | | | OIT OHR OFC OOT | | OOTO Oon-Going | of ⁸ |

| Department/Program: THEATRE ARTS PAGE 3 | Division: | Academic Year (AY): 2013-14 |
|---|-----------|-----------------------------|
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|-----------------------|
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ⁸ |
| | | | | | OIT OHR OFC OOT | | OTO On-Going | of 8 |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ⁸ |
| _ | | | | | OIT OHR OFC OOT | | OOTO OOn-Going | of ⁸ |

| Department/Program: work experience / internship | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|---|----------------|--|---|--|---|-------------------------|-----------------------|
| 3.1 | Goals 3, 4, 5 Objectives: 1.1, 1.2, 1.3, 1.4, 1 | WEI 1 | Increase instruction time allocated in both Orientation and end-of-quarter Debrief meetings with students in order to better pinpoint key workplace skill competencies for resume (SLO 1 mastery). Help to ensure improved resume based on direct accomplishments at worksite. | Student will be able to identify key skills and growth areas for career marketability. Student will have access to instructor to improve resume and interview skills. Continue to deliver a consistent administrativ. | ☐ IT ■ HR ☐ FC ☐ OT | Budget neutral. Within the budget allocation, requesting consideration for rewarding administrative role performance (perhaps funded from savings on the expense | OTO On-Going | 1 of 3 |
| 7.1 | Goals 6, 7 Objectives: 2.1, 2.2, 2.3, 2.5, 2.6 | WEI 2 | Maintain strong relationships throughout the community and continue to build awareness of the program. Review and develop communication strategies toward both Hispanic and female participant populations which show a strong rate in the programs. | Increased awareness within the student populations, faculty, staff and student services. | ☐ IT ● HR ☐ FC ☐ OT | Budget neutral | OTO On-Going | 2 of 3 |
| - 8.1 8.2 | Goals 6, 7, 8 Objectives: 2.1, 2.2, 2.3, 2.5, 2.4 | WEI 3 | In addition to promotional effort geared specifically to the work experience student, there will be an effort to resolve the repeatability issue with the 6-week Work Experience program WKX101-2. Increase work experience student participation via a specific program student flyer, interaction with | Increase work experience student participation in order to increase total FTES and improve department ROI. | ☐ IT ■ HR ☐ FC ☐ OT | Budget neutral | OOTO Oon-Going | 2 of ³ |

| Department/Program: work experience / internship | Division: CTE | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|-----------|------------|--|---------------|-------------------------|--------------------------|
| _ | | | | | ☐ IT ☐ HR ☐ FC ☐ OT | | OTO On-Going | of 3 |
| - | | | | | ☐ IT ☐ HR ☐ FC ☐ OT | | OTO On-Going | of 3 |
| _ | | | | | □IT □HR □FC □OT | | OOTO Oon-Going | of ³ |
| _ | | | | | ☐ IT ☐ HR ☐ FC ☐ OT | | OOTO Oon-Going | of ³ |

| Department/Program: Wilderness Education | Division: The Best Division. | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type oto on-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|--|--|---|-------------------------|-----------------------|
| Multiple A 4.1 5.1 6.1 | 1 | WLD-1 | Create a full time WLD Coordinator Position | Sustainability for WLD. | OIT OHR OFC OT | Salary and benefits. | OTO On-Going | 1 of 6 |
| Multiple A 8.1 8.2 | 3 | WLD-2 | Create and maintain an instructor training plan. Ensure that WLD staff are highly trained on the latest developments in their field and current with certificates. | WLD instructors receive necessary support to stay abreast of the latest developments in their field. Increase WLD staff access to LTCC Professional Development funds. | OIT OHR OFC OOT | Contingent on WLD1. Roughly \$3000-\$5000 annually. | OOTO Oon-Going | 2 of 6 |
| Multiple A 1.1 1.2 | 11. | WLD-3 | Develop a 3-year social media marketing and outreach plan. Include local/regional targets as well as national and international targets. | Recruit WLD students from outside our region. | OIT OHR OFC OOT | Contingent on WLD1. Likely but unknown cost for implementation. | OOTO Oon-Going | 3 of 6 |

| Department/110gram. Academic real (A1), 2013 1 | Department/Program: Wilderness Education | Division: The Best Division. | Academic Year (AY): 2013-14 |
|--|--|------------------------------|-----------------------------|
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|--|---|--|---|-------------------------|-----------------------|
| 9.1 ESTAI | 3. | WLD-4 | Acquire a method for WLD instructors to print color and large format topographic maps. | Improved student materials. Improved risk management. | OIT OHR OFC OOT | One time expense if a color printer is purchased plus ongoing expense of ink. Roughly \$200 one time cost for a printer and roughly \$100 a year for ink. | OTO On-Going | 4 of 6 |
| Multiple A 2.1 2.2 | 1. | WLD-4 | Risk Management Plan: On going improvement and staff training. | Create course guidelines in partnership with instructors. Bring in a medical advisor/director. | OIT OHR OFC OT | Contingent on WLD1. | OTO On-Going | 5 of 6 |
| Multiple A 6.1 7.1 9.2 | 5. | WLD-5 | Approach local/neighboring land managers to increase access and formalize status. | Acquire access/permits for Eldorado and Humboldt Toiyabe Forests. Strengthen and formalize status with LTBMU. | OIT OHR OFC OOT | Contingent on WLD 1. | OTO On-Going | 6 of 6 |
| _ | | | | | ⊙IT ○HR ○FC ○OT | | ●OTO ○On-Going | of ⁶ |

| Department/Program: World Languages | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|---|---|--|---|-------------------------|--------------------------|
| 3.1 ES 10.1 10.1 10.2 | 1.b 1.e 3.b 4.a | WLD-1 | Pay adjunct instructors to attend our annual department training. | Improved teaching stategies, excellent communication with adjuncts, documented SLO/Assessment dialogue. | ☐ IT ☐ HR ☐ FC • OT | \$500 maximum. \$30/hour for two hours. On any given year, 6-8 adjucnts attend. | OTO On-Going | 1 of 4 |
| 3.1 ES 4.1 9.1 | | WLD-2 | Investigate the feasibility of offering an online Spanish degree. Develop the Intermediate Spanish series online. | A Spanish degree/certificate online | ☐ IT ☐ HR ☐ FC • OT | n/a | ●OTO ●On-Going | 2 of 4 |
| 3.1 ES 4.1 9.1 | 2.a 2.b | WLD-3 | , , , | Better instruction in all departmental online courses. | IT HR FC OT | \$299.00 | ●OTO ○On-Going | 3 of 4 |

| Department/Program: World Languages | Division: Humanities | Academic Year (AY): 2013-14 |
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| Strategic Goal / Objective | Program Review Goal / Objective | Action I.D. | Action(s) | Outcome(s) | Resource I.D. IT = Technology HR = Human Rec. FC = Facilities OT = Other | Budget Impact | Type OTO On-Going | Priority (i.e. n of) |
|----------------------------------|--|----------------|------------------|--|--|---------------|-------------------------|-----------------------|
| _ | 2.a 2.b | WLD-4 | Buy VoiceThread. | Better instruction in all departmental online courses. | IT HR FC OT | \$999/year | OTO On-Going | 4 of 4 |
| | | | | | ☐ IT ☐ HR ☐ FC ☐ OT | | OOTO Oon-Going | of 4 |
| | | | | | □IT □HR □FC □OT | | OOTO Oon-Going | of 4 |
| | | | | | ☐ IT ☐ HR ☐ FC ☐ OT | | OOTO Oon-Going | of 4 |